Board Date: 1/24/2008 Time: 10:30 AM or immediately following Audit Committee <u>View The Summary Report</u> <u>View the Audit Committee Agenda Report</u>

LYNX Offices 455 N. Garland Ave. Orlando, FL 32801

## As a courtesy to others, please silence all electronic devices during the meeting.

- 1. Call to Order & Pledge of Allegiance
- 2. Approval of Minutes
  - W\_\_Minutes from the December 6, 2007 Board of Directors meeting (pg. 4)

## 3. Recognition

 LYNX would like to proudly recognize the following employees for their years of service and contributions to the success of LYNX and its operations. Bus Operators 20 yrs: William Mendoza, Chris J. Swincicki, Carlton Summers, John A. Williams; Technician A 20 yrs: Kozo Nishimura; Transportation Supervisor 20 yrs: Agapito Flores; Bus Operators 25 yrs: Henroy Francis, Doris Williams; and Administrative Specialist 25 yrs: Janell Thomas Transportation Supervisor 25 yrs Terrill H. Whitaker

## 4. Public Comments

• Citizens who would like to speak under Public Comments shall submit a request form to the Assistant Secretary prior to the meeting. Forms are available at the door.

## 5. Chief Executive Officer's Report

#### **Consent Agenda** 6.

A. Authorization to Release Requests for Proposal (RFP)

- i. Authorization to release a Request for Proposal (RFP) for Security Services (pg 12)
- RTE ii. Authorization to release a Request for Proposals (RFP) for legal services (pg 14)
- B. Miscellaneous
- i.

Authorization to purchase twenty (20) vanpool vehicles for replacement of retired vehicles and vanpool expansion. (pg 18)

jj 🖾 🖬 Authorization to submit a grant application to the Federal Transit Administration (FTA) for funds apportioned to the Job Access Reverse Commute (JARC) and New Freedom

Program (NFP) for the Orlando Urbanized Area for Fiscal Year 2008 (pg 20)

- iii. 🖾
- Authorization to release an Invitation For Bid (IFB) for pressure cleaning services (pg 22) iv. 🔤

Authorization to appoint Deborah Henderson as Assistant Secretary to the LYNX Board of Directors (pg 24)

V. 🛤 Authorization to amend Contract #99-005C1 with EarthTech Architect and Engineers for construction management services for the LYNX Operations Center (LOC) (pg 25)

#### Action Agenda 7.

A. 🛤 Authorization to amend the LYNX Operations Center (LOC) Project Budget to reflect the Settlement Agreement with the contractor, Collage Design & Construction Group, Inc.



(pg 27)

#### Information Items 8.

(For Review Purposes Only - No action required)

- Α. Final Transit Development Plan (TDP) for FY 2008-2017 (pg 30) Β.
  - Ridership Report for September 2007 Fiscal Year End (pg 31)
- C. Settlement Agreement and Release with Collage Design & Construction Group, Inc.
  - Attachment 🎌

(pg 39)

Title VI Program Plan (pg 51)

## 9. Other Business

D.

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## 10. Monthly Reports (For Review Purposes Only - No action required)



Section 286.0105, Florida Statues states that if a person decides to appeal any decision made by a board, agency, or commission with respect to any matter considered at a meeting or hearing, he will need a record of the proceedings, and that, for such purposes, he may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

In accordance with the Americans With Disabilities Act of 1990, persons needing a special accommodation at this meeting because of a disability or physical impairment should contact Sarah Tirado at 455 N. Garland Ave, Orlando, FL 32801 (407) 841-2279, extension 3012, not later than three business days prior to the meeting. If hearing impaired, contact LYNX at (407) 423-0787(TDD).

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### LYNX Central Florida Regional Transportation Authority Monthly Board Meeting

PLACE: LYNX Central Station 455 N. Garland Avenue Board Room, 2<sup>nd</sup> Floor Orlando, FL 32801

DATE: December 6, 2007

TIME: 10:42 a.m.

Members in Attendance:Absent: Seminole County Chair, Carlton Henley, ChairOsceola County Commissioner, Bill Lane, Vice ChairFDOT District 5 Secretary, Noranne Downs, SecretaryCity of Orlando, Mayor Buddy DyerOrange County Mayor, Richard Crotty

### 1. Call to Order and Pledge of Allegiance

The Vice Chairman, Commissioner Bill Lane, called the meeting to order at 10:42 a.m. and lead the Pledge of Allegiance.

The Vice Chairman noted that the Chairman, Commissioner Henley, was under the weather and that he sent his regrets he was unable to attend. The Chairman was wished a speedy recovery.

#### 2. Approval of Minutes

**Motion:** Mayor Dyer moved to approve the minutes of the October 25, 2007 Board meeting. Mayor Crotty seconded the motion. The motion passed unanimously.

## 3. Public Comments

i. Chuck Graham was recognized for comment. Mr. Graham spoke against a fare adjustment for fixed routes. He expressed concern for the impact the adjustment could have on disabled and senior residents on fixed incomes. Mr. Graham recommended the Board table the matter, consider measures to reduce costs and ways to obtain alternative local funding.

ii. Christina McGowan was recognized for comment. Ms. McGowan spoke against the elimination of Link 33. She expressed her concern for the financial impact the elimination could have on residents of Seminole County currently depending on the route to retain employment and fulfill there families needs and obligations. Ms. McGowan made

recommendations for adjustments to the inbound and outbound routes which could increase ridership and reduce expense.

iii. Marilyn Baldwin was recognized for comment. Ms. Baldwin spoke against a fare adjustment. She expressed concern for the impact the adjustment could have on disabled residents with limited income. Ms. Baldwin asked that consideration be given to the affect a fare adjustment could have on residents of the community.

iv. Evelyn Dawursk was recognized for comment. Ms. Dawursk spoke against a fare adjustment. She expressed concern for the impact the adjustment could have on riders with lower incomes and without alternative transportation.

## 4. Chief Executive Officer's Report

Linda Watson, Chief Executive Officer, reported on the following items:

1. LYNX had about \$24.5 million in the SBA investment pool prior to it suspending operations last week.

It is LYNX' understanding that the fund will be separated into two asset classes "Fund A" and "Fund B". "Fund A" (representing 86% of the total) would contain all money-market appropriate assets. "Fund B" (representing 14% of the total) would consist of assets in default, impaired or having significant credit risk.

Based on this allocation, LYNX would have about \$21million in Fund A and \$3.5 million in Fund B. Assets in Fund A could be redeemed up to 15% or \$2.0 million, whichever is greater, starting today. This amount is based on fund balances today and is expected to increase over time. Amounts higher than 15% could be withdrawn but could be subject to redemption fees.

LYNX has existing cash flow from operations as well as monthly amounts from the funding partners that will enable us to meet ongoing obligations until additional amounts are freed up by the SBA. Staff will constantly monitor the situation and will provide an update each month.

- 2. LYNX has completed its fiscal year and now is a good time to reflect back on a couple of big accomplishments: First, once again LYNX broke a ridership record for the recently completed fiscal year. This is the 25<sup>th</sup> time in the last 26 years. The final ridership numbers for FY2007 shows a 3% increase over FY2006 with over 26 million trips.
- 3. There were huge ridership increases on the routes where headways were increased or routes restructured. They include:
  - Apopka (Links 44 and 405) increased 24%.
  - All Disney service together (300's, 50, & 56) increased 21%.
  - Link 30 Colonial Dr. Crosstown had the greatest increase of 44%.

- Link 8 W. Oak Ridge Rd./International Dr. shows a 28% increase over previous year.
- Link 25 Silver Star Rd. shows a 24% increase.
- 4. LYNX has many heroes under the leadership of Joe Cheney, Deputy Chief of Operations for Maintenance, and Steve Robinson, Superintendent of Maintenance. They are well deserving of some recognition for astonishing work. In the past fourteen months their efforts included:
  - Shutting down the Princeton maintenance facility, removing buildings, cleaning up the property, painting, making repairs and completing environmental work. At same time, opening up the leased Bennett location which required prep work.
  - Simultaneously, LYNX received 35 new buses and before they could be put into service, radios, surveillance systems and fare boxes had to be removed from the old buses and installed in the new buses before they could be put into service; it takes a full day to equip one bus.
  - During this period there was no space to park buses so space was found at the fair grounds but not until checking out over a dozen sites (airport, city property, county property, private property, etc.) Additionally, 20 buses had to be parked at the LCS in the bus bays at night because of lack of space.
  - When the LOC was opened, staff had to shut down the Bennett facility, clean it and give it back to the owner. We relocated to only one building at the LOC and moved transportation into the maintenance area. When we received our certificate of occupancy, we moved transportation out of maintenance and to building B, reconfigured the training room from an operators lounge back to a training room.
- 5. Congratulations are in order to FDOT in finalizing the agreements for commuter rail. Last week, LYNX and FDOT signed a letter of understanding outlining a preliminary feeder bus plan to support the proposed system. The plan which now includes the Sand Lake stop, calls for 16 buses to support the stops along the rail corridor. FDOT has approved TRIP funding for these additional buses. We will continue to work with FDOT and once the plan is fully accepted, we will submit for Board approval.
- 6. Related to TRIP funds, it appears that LYNX did not receive any TRIP funding for the 25 buses plus 10 mini-buses requested for our FY10 and FY11 application.
- 7. LYNX received confirmation from the Federal Transit Administration that our Title VI Update for 2008 2010 has been approved. We will provide a CD of that document in the Board's information items next month.
- 8. LYNX has volunteered to lead the pooled bus procurement process for transit systems in Florida. Hartline in Tampa did this previously but no longer wants the responsibility. Since the start of the current contract which was awarded in February 2004, LYNX has paid \$40,000 in transaction fees to purchase buses. As the lead agency for the new contract, LYNX will be exempt from paying transaction fees under the new contract. The FPTA will reimburse LYNX for the number of hours spent on the new contract.

9. LYNX is proposing to apply for a grant on December 8<sup>th</sup> under the National Spatial Data Infrastructure Cooperative Agreements Program for FY 2008. This will be for a cooperative project with the Central Florida GIS Steering Committee. LYNX will partner with Brevard, Lake, Orange, Osceola, Seminole, Polk, and Volusia counties. The grant application is for \$25,000 and will include an "in-kind" match from all partnering agencies. It will capture the GIS information for use in emergency planning and response, i.e., information related to shelters, public schools, county/city administrative facilities, city halls, hospitals, tourist attractions, fire stations, police departments, sheriff facilities, etc. Access to the data will be provided through the Central Florida GIS Clearing House, which is the first step toward statewide GIS data sharing and integration.

## 5. Consent Agenda

## A. Authorization to Award Contract

i. Grosvenor Building Services, Inc. - Janitorial Services

**ii.** Authorization to enter into a Service Funding Agreement with Seminole County for FY2007-2008 service

## **B.** Authorization to Extend Contracts

i. Authorization to renew option year of Federal Lobbying Services Contract #06-001

**ii.** Authorization to amend the contract with the Florida Commission for the Transportation Disadvantaged (CTD) and to extend the contract for Medicaid Non-Emergency Transportation

## 6. Miscellaneous

- i. Authorization to release Invitation for Bid (IFB) for Operator uniforms
- **ii.** Authorization to file a grant application with FDOT for FY 2009 Rural Transportation Services and FY 2009 Rural and Small Urbanized Area JARC/NFP Funding
- iii. Authorization to execute option year four and increase contract (#05-018) to Doug Bloodworth Enterprises, Inc for artistic painting of LYNX vehicles
- iv. Authorization to appoint Trustees for LYNX' Deferred Compensation Plan
- v. Authorization to Enter Into an Agreement with METROPLAN ORLANDO for FY 2008 Transit Planning Activities
- vi. Authorization to expand the contract with Burgess Chambers & Associates to include the Deferred Compensation Plan

**Motion:** Mayor Crotty moved to approve all consent items. Ms. Downs seconded the motion. The motion passed unanimously.

## 7. Action Agenda Items

# A. Authorization of Proposed Fare Adjustments and Fare Structure, with an effective date of January 6, 2008

Blanche Sherman, Manager of Finance, gave a brief overview. A full detailed presentation was given during the Audit Committee.

One of the objectives of the fare increase is to mitigate the budgetary impacts due to the property tax reform as we had to use about \$2.5 million from operating reserves for a balanced budget. We are not implementing any service cuts at this time but we are looking at revamping our system over the next six to twelve months.

Ms. Sherman gave some details about LYNX' operating budget for FY 2008. Recapping, LYNX is looking at about \$ 53.6 million from our local funding partners. While customer fares represent about 18.45% of our budget. Our operating expenses without the fare increase would create a shortfall of about \$1.3million.

Benefits to our customers include offering alternatives and discounts, considering restructuring our routes, new fare media options and additional mobility options such as the pickup line. Additionally we are looking at a paratransit pass as a result of public comments. After our analysis of this pass, it will be brought back to the Board for consideration.

Ms. Sherman explained in detail, the efforts made by LYNX staff which met the Federal requirements concerning public involvement. As of December 4, 2007 LYNX received 266 comments. The majority of respondents oppose the fare increase citing poor on time performance, lack of late night and weekend services as well as poor frequency of services.

Additionally, a review of peer comparisons and recommended rate increases were provided in the form of a power point presentation.

Commissioner Lane commented that no one wants to pay more but LYNX is not proposing these increases just to propose increases. There is a reason for it. Commissioner Lane requested a motion from the Board.

**Motion:** Mayor Dyer made a motion to approve the fare increase. Commissioner Lane seconded the motion. The motion passed with Mayor Crotty in opposition.

## **B.** Authorization to Eliminate Link 33

Jennifer Stults, Deputy Chief of Planning, explained the request to eliminate Link 33, albeit not a popular choice, but necessary nonetheless due to budgetary restraints. This was also included in the public process. The route carries about 108 customers per day. Statistically, comments received totaled 161 and were 100% opposed to the elimination of the route.

Customer service was made available to assist riders with alternate trip plans. If approved, it would take affect March 30, 2008.

Ms. Watson explained that during the budget process, Seminole County requested this route be discontinued and that they did not budget for it. They reduced the amount that they will be providing in funding by this amount for FY 2008.

**Motion:** Mayor Crotty made the motion and Mayor Dyer seconded the motion. The motion passed with Ms. Downs opposition.

Mayor Dyer commented that if Seminole County does not want to fund this option and the route continues, then Orange County, Osceola County and the City of Orlando would have to pick up the tab. He expressed concern for the 108 riders.

Ms. Stults explained that there were several cost neutral options provided to Seminole County. They can reopen those discussions.

Commissioner Lane requested staff bring back a report in the form of an information item in the January Board package.

# **C.** Authorization to Negotiate a Financial Settlement with The Collage Companies concerning the LYNX Operations Center Construction Contract

Bert Francis, Chief Financial Officer, presented an update. LYNX is at the end of the project and is in the operating facility. The LOC Sub-Committee, consisting of Chairman Henley, Roger Neiswender, Pat Christiansen, Linda Watson, Bert Francis and Dave Gorden have been monitoring the project.

Staff requested the Board delegate authority to sub-committee members, Chairman Henley and Mr. Roger Neiswender, to negotiate the final settlement with the contractor to complete the project for an amount not to exceed \$1.9M.

Commissioner Lane supports the committee acting on their behalf but reiterated that we need to make sure the change orders are warranted and that the contractors honor the warranties. Mr. Francis agreed and stated that would be part of the final settlement.

Staff will report back to the Board in January as to what was done.

**Motion:** Mayor Dyer moved for approval of the Staff request and it was seconded by Ms. **D**owns. The motion passed unanimously.

## D. Authorization to Award and Negotiate a Contract for State Lobbying Services

J.Marsh, Chief Government Affairs Officer, provided a detailed description of the process and objective to obtain state lobbying services. The Source Evaluation Committee (SEC) was composed of Carlton Henley, Linda Watson, Harry Barley, Bert Francis II and Trisha Johnson. The SEC recommends utilizing a team approach with JEJ & Associates and Gray Robinson for the budget approved amount of \$95,000.

Mayor Crotty expressed concern due to the budget cuts environment that there is a lot of focus on how we spend money. He stated that he serves on other agencies that recently addressed their lobbying contracts in the context of budget reform and tax cuts. We looked at the incumbent lobbyist and if they were doing a good job they came to the conclusion as long as we could continue on with those contracts, in the context of spending the same or less money, in some cases, that it made good sense to be there. Mayor Crotty supports staff's recommendation, but with the add-on as staff goes forward with the negotiations they report back to at the next Board meeting.

Motion: Mayor Crotty made the motion and it was seconded by Ms. Downs.

Under discussion, Commissioner Lane commented he was concerned that we get the best bang for the buck and make sure we are well represented. He inquired if there is precedence that shows having to lobbyists works in other communities and other cities. Mr. Marsh referred to the slide indicating our funding partners are using the joint approach in their relationships. Commissioner Lane expressed concern that there is only \$95,000 and wants to be sure both parties are happy with the money they are going to receive from our budget.

Mr. Francis confirmed that all the firms agreed they could live within the budget and they would be willing to revise their proposals to negotiate this contract. If we are unable to come to an agreement with either one of these firms, we will bring it back to the Board.

Mayor Crotty stated that there seems to be an agreement here that JEJ & Associates has done a good job. He asked if Gray Robinson would be brought in on an as needed basis or if there would be a division of effort.

Mr. Marsh responded that Commissioner Henley had asked how we might go about doing this. It would be worked out based on their strengths, who has strong relationships with particular representatives or senators. LYNX must try to work with everybody. Many people outside of our region have control of transportation committees and we need help. Some firms have their contacts. It's great to have two great wide receivers to catch the passes.

Mayor Crotty stated his familiarity with the Gray Robinson firm and they enjoy a great reputation and Ms. Juarez has done a great job. Mayor Crotty asked, who is the wide receiver at Gray Robinson? Mr. Marsh replied that Fred Leonhardt indicated he would be.

Mayor Dyer interjected that Ms. Juarez had always done a fantastic job for them. He is comfortable with the team approach which is also used at the City with at least 3 members on the team. When looking at the division of responsibilities, he recommended the designation of JEJ as the senior member of the team and Grey Robinson as the junior member. Additionally, he recommended having one managing the effort as Mayor Crotty had mentioned and the other coming in and helping on specific issues. He noted that with Ms. Juarez's experience, he wouldn't want to take them out of play on some issues.

Mr. Marsh stated that was not the intent and we have patterned this approach based on the experience of Kathy Russell who has been extremely helpful. LYNX will be in the lead based on what our Board advises are our priorities.

Motion: Mayor Crotty withdrew the motion. Ms. Downs withdrew the second.

**Motion:** Mayor Crotty made a motion to designate JEJ & Associates, Inc. to take the lead in negotiations and Gray Robinson to be called upon for additional expertise in areas that may be helpful to JEJ.

Prior to the Motion being seconded, Mr. Marsh requested clarification that LYNX and this Board is the lead. The actions of this Board and the actions of our staff are the ones that are actually working the issues with the help of our consultants.

**Amended Motion:** Mayor Crotty amended his motion. Under the direction of the LYNX Board, we accept the staff's recommendation for JEJ as lead lobbyist reporting back to the Board and that we further negotiate with the Gray Robinson firm to assist and that the results of these negotiations be reported back to this Board by the Chief Executive Officer.

Prior to seconding the motion, Ms. Downs inquired if this is a new contract with new rates. Mr. Marsh confirmed it is for both firms.

The motion was seconded by Ms. Downs. Motion carries unanimously.

By point of order, Pat Christiansen, LYNX' Counsel, requested clarification as to the Board's directive to staff. Does the Board want staff to come back to the Board for approval or is this done.

Mayor Crotty confirmed that the Board has approved the staff to negotiate, but would like to know the end result. We will be looking to staff to negotiate aggressively to get us the right level of comfort on the fiscal side.

#### 8. Work Session

**CASE Project Progress Report** – Andrew Smith presented an update on the extensive public outreach campaign at the request of Secretary Noranne Downs.

## 9. Other Business

Ms. Watson welcomed Rich Bannon as LYNX' new Procurement Manager & Larry Jamison as LYNX' new Manager of Transportation Services.

#### **10. Information Items**

Information Items are for review purposes only. No action is required.

#### **11. Monthly Reports**

Monthly Reports are for review purposes only. No action is required.

#### Meeting adjourned at 11:55 a.m.

#### Consent Agenda Item #6.A. i

То:	LYNX Board of Directors
From:	Lisa Darnall CHIEF OPERATING OFFICER William Zielonka (Technical Contact)
Phone:	407.841.2279 ext: 6036
Item Name:	Authorization to Release Requests for Proposal (RFP) ~ Authorization to release a Request for Proposal (RFP) for Security Services
Date:	1/24/2008

### **ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to issue a Request for Proposal (RFP) for Security Guard Services covering a three year period with two one-year options.

## **BACKGROUND:**

Currently, security guard services for the three LYNX facilities located at 1200 W. South Street, 2500 LYNX Lane and 455 North Garland Avenue are provided by Allied Barton under contract # 03-013. The contract expires August 31, 2008, and does not have any renewal options remaining.

#### PROCESS

The RFP process will be pursuant to Purchasing and Contracts Division Request for Proposal Evaluation Policy, PRO-001.

The RFP's scope of work requires both uniformed and armed security guards 24 hours a day, 365 days a year providing surveillance, property and building security, occupant protection, crowd and traffic control, foot and vehicular patrols, and asset protection on an as needed basis.

The selection process will consist of a Determination of Responsiveness and a Source Evaluation Committee (SEC). The SEC will evaluate all responsive proposals received under the solicitation. The SEC will be comprised of the following persons:

LYNX Chief Operating Officer LYNX Manager of Safety & Security

LYNX Deputy Chief of Operations for Vehicle & Facilities Maintenance LYNX Deputy Chief of Operations for Transportation LYNX Supervisor of Customer Service

Each proposal will be reviewed and evaluated by each member of the SEC utilizing the following criteria and the assigned weight as noted in parentheses:

- A. Qualifications, Experience and References (20)
- B. Service and Support (20)
- C. Training Program (10)
- D. Approach to the Project (20)
- E. Cost Proposal (20)
- F. Disadvantaged Business Enterprise (DBE) Participation (10)

## PROJECTED SOLICITATION SCHEDULE

Issuance of Request for Proposal Due Date for Proposals SEC Meeting Board Approval Contract Negotiation and Award January 2008 February 2008 April2008 May 2008 July 2008

Note: Dates referenced are for planning purposes only and are subject to change.

#### **DISASDVANTAGED BUSINESS ENTERPRISE (DBE) PARTICIPATION**

LYNX has an agency goal of 10.5% DBE participation for this contract.

## FISCAL IMPACT:

Current expenditures with Allied Barton Services are approximately \$750,000 per year. The new contract is expected to increase both the hours of coverage and the level of service for an estimated annual cost of \$900,000 for the first year and will increase to an estimated 3% annually for the next three years. Funding is included in the LYNX FY2007/2008 operating budget.

#### Consent Agenda Item #6.A. ii

То:	LYNX Board of Directors
From:	Linda Watson CHIEF EXECUTIVE OFFICER Edward Johnson (Technical Contact)
Phone:	407.841.2279 ext: 6017
Item Name:	Authorization to Release Requests for Proposal (RFP) for general counsel and legal services
Date:	1/24/2008

## **ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to release a Request for Proposal (RFP) for general legal services covering a three year period with two one-year options.

## **BACKGROUND:**

LYNX has a need for legal counsel for direct support to the Board, Chief Executive Officer (CEO) and staff in the following areas: general counsel, personal injury, property damage, environmental law, real property and land use including eminent domain, public contracts law, construction law, workers compensation, equal employment opportunity, civil rights, labor law relations and general governmental relations.

The Board approved the award of RFP#02-024, Legal Services on January 23, 2003. The RFP was awarded to Akerman Senterfitt. The contract was subject to annual funding for three years, with two one-year options. The current contract for legal services is due to expire in April 2008; therefore, a new solicitation needs to be issued.

## RFP SCOPE

#### **General Counsel**

LYNX seeks a firm to serve as its General Counsel for services to include, but not be limited to, the following:

A. As directed, advise the LYNX Board of Directors with respect to individual Member/Board duties and responsibilities.

- B. Provides legal counsel to the Chief Executive Officer of the Central Florida Regional Transportation Authority d.b.a. LYNX.
- C. Provide legal guidance to ensure LYNX is in compliance with all applicable agreements, laws, orders, rules, ordinances and regulations.
- D. Advise staff on all local, state and federal issues that might impact LYNX.
- E. Periodically update the Board of Directors and/or LYNX Executive and Senior Management on the status or legal issues.
- F. Attend all Board of Director meetings and serve as counsel to the Board at such meetings.
- G. As directed, represent LYNX at required public hearings, testimonies and before other public bodies.
- H. Other duties as may be requested by the Chief of Staff.

## PROJECTED SOLICITATION SCHEDULE

### **General Counsel Legal Services**

Issuance of Request for Proposal (RFP)	January 2008
Due Date for Proposals	March 2008
Board Approval and Contract Award	April 2008

Note: Dates referenced are for planning purposes only and may be subject to change.

#### Source Evaluation Committee

Edward Johnson, Chief of Staff Bert Francis, Chief Financial Officer Lisa Darnall, Chief Operations Officer

## **RFP EVALUATION**

The selection process will consist of a Determination of Responsiveness and a Source Evaluation Committee (SEC) and ranking. The SEC will evaluate all responsive proposals received under the solicitation.

Each proposal will be reviewed and evaluated by each member of the SEC utilizing the following criteria and the assigned weight as noted in parentheses:

### I. Qualification & Experience (Maximum Points – 20)

The qualifications/background and relevant experience of the partners and associates to be assigned and/or available to LYNX for providing the legal services. Proposers must present competent staff well versed in the legal service areas selected.

#### A. <u>Qualifications of the Firm</u>

- (1) The firm's history and experience relevant to the Central Florida Regional Transportation Authority's needs should be discussed including a description of the firm's direct experience with contracts of similar size, scope and complexity. Proposal shall similarly discuss the qualifications of all other firms proposed to be utilized in the performance of the work and shall clearly differentiate which qualifications listed relate to which firm.
- (2) The response shall also describe relevant experience working with transit and/or transportation clients, including relevant experience working with federal, state or local public agencies.
- (3) Proposers shall include the firm's Martindale-Hubbell rating.
- (4) Proposers shall describe the extent of the firm's litigation experience, Transportation and Public Agency involvement.

#### II. Expertise & Knowledge of Staff (Maximum Points - 35)

The proposer shall be evaluated as to the firm's expertise, knowledge and experience in each of the legal service areas selected from those areas described in Scope of Services. Understanding of those legal service areas, relevant work, and references will be considered.

The firm's staffing plan shall identify the General Counsel and other associates who will be assigned to the contract and shall discuss the direct qualifications and experience of each key individual. At a minimum, the plans should include:

Biography and experience of each partner and/or associate proposed by this firm and summary of relevant experience. Additionally, the proposer should identify any service by the individual to the community or profession.

#### III. Cost Effectiveness – Maximum Hourly Rate Based on Experience (Max. Points – 20)

Attorney with 12+ years 6 – 12 years 0 – 6 years Paralegal and Clerical Service

The fee schedule and structure proposed will be evaluated for cost effectiveness and reasonableness in view of the legal services proposed.

#### IV. <u>Capability and Financial Resources (Maximum Points – 10)</u>

Demonstration of financial stability is required from each responsive proposer. Proposers shall submit information indicative of the firm's financial status/capability to fulfill the required Scope of Services.

#### V. <u>DBE Participation (Maximum Points – 10)</u>

Each responsive proposal will be evaluated for DBE status and/or use of DBE firms for proposed services.

LYNX will evaluate all proposals for DBE participation, which consists of firms utilizing DBE teaming arrangements. In addition, LYNX will evaluate diversity in the work place in positions of Partners, Principals, Associates and other professional categories.

The SEC will establish an ordinal ranking of the firms. Staff will request the Board approval of the SEC's ordinal ranking of the firms and authorization to negotiate the contract with the number one ranked firm. As part of the supporting documentation for the Board Agenda, staff will include a summary of the reference checks and the Matindale-Hubbell report in alphabetical order.

## DISADVANTAGE BUSINESS ENTERPRISE (DBE) PARTICIPATION:

LYNX has a DBE Program goal of 11.5% for total expenditures.

## FISCAL IMPACT:

The cost of Legal Services for General Counsel Legal Services is estimated at \$250,000 for FY 2008. Funding will be included in the FY2008-2009 LYNX budget. Future years cost for Legal Services will be estimated based on future plans, hourly rates and prior year's usage. The costs will be reflected in LYNX' Annual Operating Budget.

### Consent Agenda Item #6.B. i

То:	LYNX Board of Directors
From:	Peggy Gies CHIEF MARKETING OFFICER Brenda Rhodes (Technical Contact) Blanche Sherman (Technical Contact) Belinda Balleras (Technical Contact)
Phone:	407-254-6020
Item Name:	Miscellaneous Authorization to purchase twenty (20) vanpool vehicles for replacement of retired vehicles and vanpool expansion.
Date:	1/24/2008

#### **ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) to purchase vanpool vehicles to replace those that have or are slated to reach retirement and to expand the vanpool program to address the commuting needs of our service area.

## **BACKGROUND:**

The LYNX vanpool program was developed to provide another option for the Central Florida community commuting to work. LYNX currently has seventy-five vans in our vanpool fleet. LYNX purchases commuter vans from funds granted by the Federal Transit Administration (FTA) and contracts with an outside vendor, Vanpool Services Incorporated (VPSI) to provide fleet management services.

VPSI fleet management services include the billing and collection of monthly vanpool fees, providing insurance and maintenance for the fleet, supplying emergency road-side assistance and replacement vehicles for vans in need of repair. LYNX staff is responsible for marketing and overseeing the vanpool program. Staff manages the rideshare matching process and assists employers and commuter groups in forming and maintaining vanpool participation.

The program has six (6) vanpool vehicles that will exceed their retirement mileage in FY 07-08. Also, LYNX is looking to expand the vanpool program by fourteen (14) vehicles. Historically,

LYNX vanpool groups have experienced low turnover and the LYNX vanpool program continues to generate interest from employers and individual commuters. We expect the vanpool program to grow due to the continuing demand and the rising cost of operating a single passenger vehicle.

### FISCAL IMPACT:

The vanpool program is a revenue-generator for LYNX as we receive federal funding based upon per vehicle mile traveled. FY 2007 Apportionment (based on FY 2005 NTD Values) contributed \$430,250 to the agency. The monthly vanpool fees collected by VPSI fund operating expenses of the vanpool program.

LYNX is looking to purchase two 8-passenger, eleven 10-passenger, and seven 12-passenger vehicles to maintain and grow the program. The total cost for twenty (20) vehicles is \$575,855.

LYNX will purchase new vehicles as needed to remove retiring vehicles from the fleet and to meet customer demand for expansion. One hundred percent of the purchase costs of the vehicles is funded by Federal Section 5307 (formula funds). These vehicles will be purchased under the Florida State contract.

	<u>Qty.</u>	<u>Unit Cost</u>	<u>Total</u>
Replacement Vanpool Vehicles			
12 Passenger Conversion	4	\$29,715	\$118,860
10 Passenger Conversion	<u>2</u>	28,350	56,700
<b>Total Replacements Vehicles</b>	6		\$175,560
Expansion Vanpool Vehicles			
12 Passenger Conversion	3	\$29,715	\$ 89,145
10 Passenger Conversion	9	28,350	255,150
8 Passenger Conversion	2	28,000	56,000
<b>Total Expansion Vehicles</b>	14		\$400,295
Total Investment	20		\$575,855

#### Consent Agenda Item #6.B. ii

То:	LYNX Board of Directors
From:	Bert Francis CHIEF FINANCIAL OFFICER Belinda Balleras (Technical Contact) Jennifer Stults (Technical Contact) Sue Masselink
Phone:	407.841.2279 ext: 6047
Item Name:	Miscellaneous ~ Authorization To Submit Grant Application To The Federal Transit Administration for Funds Apportioned to the Orlando Urbanized Area.
Date:	1/24/2008

## **ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to submit a grant application for Federal Transit Administration (FTA) for funds apportioned to the Orlando urbanized area totaling approximately \$959,000.

## BACKGROUND:

The Section 5316 Job Access Reverse Commute (JARC) and Section 5317 New Freedom Program (NFP) funds for large urbanized areas are apportioned annually by FTA. Federal law requires that projects funded under both programs be selected on a competitive basis. Because LYNX applied for funds under the programs, METROPLAN ORLANDO agreed to lead the competitive review and evaluation team. LYNX was the only applicant for funding under both programs and the review and evaluation team recommended the funding requested in the applications for the full amount apportioned by the Federal Transit Administration (FTA) for fiscal year 2007 and anticipated to be available for fiscal year 2008.

LYNX must now apply to FTA for the funds. Funds under the JARC program will be used for operating purposes for fixed route bus service expansion, and the NFP funds will be used for capital and operating expenses for new PickUpLine services and technology projects. The grant application will be submitted and is anticipated to be approved in the second quarter of the current fiscal year. This would make funds available for approved projects by April 2008.

## FISCAL IMPACT:

It is estimated that approximately \$959,000 of Federal funds for operating and capital assistance to large urbanized areas for JARC and NFP transportation services may be available in FY 2007/2008.

#### Consent Agenda Item #6.B. iii

То:	LYNX Board of Directors
From:	Lisa Darnall CHIEF OPERATING OFFICER Joe Cheney (Technical Contact) Steven Robinson (Technical Contact)
Phone:	407.841.2279 ext: 6036
Item Name:	Miscellaneous Authorization to release Invitation For Bid (IFB) regarding Pressure Cleaning Services
Date:	1/24/2008

### **ACTION REQUESTED:**

Staff is requesting the Board of Directors' authorization for the Chief Executive Officer (CEO) or designee to release an Invitation for Bid (IFB) to award a fixed price services contract for pressure cleaning services.

## **BACKGROUND:**

A contract for IFB # 05-027 was awarded April 15, 2005, to B & L Pressure Cleaning. The third year of the maximum five-year duration of this contract will expire March 15, 2008. The current contractor has requested a 20% increase, therefore LYNX is re-advertising the contract.

The following locations require pressure cleaning services according to the Facilities Maintenance Division:

- (1) LYNX Central Station, located at 455 North Garland Ave., Orlando, FL. 32801.
- (2) Colonial Plaza Superstop, located at 430 Primrose Dr. (Primrose & Amelia St.)
- (3) Washington Shores Superstop, located at 1100 Bethune Dr. (Bethune Dr. & Lewis Ct.)
- (4) Park Promenade Superstop, located at 2610 Hiawassee Rd. (Hiawassee Rd. & Silver Star Rd.)

The IFB will solicit bids for a three year initial term contract, with two option years. Services will include:

- (1) Pressure cleaning of passenger tarmac areas
- (2) Pressure cleaning of all brick pavers at LCS
- (3) Graffiti and stain removal
- (4) Trash and gum removal
- (5) Reporting of any and all damages at each location

#### **FISCAL IMPACT:**

LYNX has estimated a budget amount of \$24,000 for the current fiscal year and is included in the FY07-08 operating budget.

## Consent Agenda Item #6.B. iv

То:	LYNX Board of Directors
From:	Linda Watson CHIEF EXECUTIVE OFFICER Edward Johnson (Technical Contact) Deborah Henderson (Technical Contact)
Phone:	407.841.2279 ext: 6017
Item Name:	Miscellaneous Authorization to appoint Deborah Henderson as Assistant Secretary to the LYNX Board of Directors
Date:	1/24/2008

## **ACTION REQUESTED:**

To appoint the new Executive Assistant, Deborah Henderson, as the Assistant Secretary to the Board of Directors, which enables her to perform the necessary functions as required by the Board and the LYNX agency.

#### Consent Agenda Item #6.B. v

То:	LYNX Board of Directors
From:	Bert Francis CHIEF FINANCIAL OFFICER Blanche Sherman (Technical Contact) Presented By: Bert Francis
Phone:	407.841.2279 ext: 6047
Item Name:	Miscellaneous Authorization to amend Contract #99-005C1 with EarthTech Architect and Engineers for construction management services for the LYNX Operations Center (LOC)
Date:	1/24/2008

### **ACTION REQUESTED:**

Staff requests the Board of Directors' authorization for the Chief Executive Officer or designee to add additional funding in the amount of \$35,949 to Contract #99-005C1 with Earth Tech Corporation for construction management services regarding contract settlement and project completion of the LYNX Operations Center (LOC).

## BACKGROUND:

Contract #99-005C1 was awarded competitively to EarthTech on June 5, 1999 for General Architect-Engineering Consulting Services. It was amended in August 23, 2007 to include construction management services through the first quarter of FY08. However, this amount did not include time to resolve the numerous issues that arose in finalizing the contract (and ultimate settlement agreement) between LYNX and Collage. This amendment will include that work product as well as continuing efforts through completion of the project punch list.

#### **DISADVANTAGE BUSINESS ENTERPRISE (DBE) PARTICIPATION:**

Earth Tech has stated and agreed it will work with the Authority's Disadvantaged Business Enterprise (DBE) Officer to ensure a good faith effort to contract with DBE's to meet the DBE goal on this contract.

## FISCAL IMPACT:

The addition of these construction management services by Earth Tech require additional funding in the amount \$35,949. These funds are included in the LOC Project Budget as proposed today.

### Action Agenda Item #7.A

То:	LYNX Board of Directors
From:	Bert Francis CHIEF FINANCIAL OFFICER Blanche Sherman (Technical Contact) Presented By: Bert Francis
Phone:	407.841.2279 ext: 6047
Item Name:	Authorization to amend the LYNX Operations Center (LOC) Project Budget to reflect the Settlement Agreement with the contractor, Collage Design & Construction Group, Inc.
Date:	1/24/2008

### **ACTION REQUESTED:**

Authorization is requested from the LYNX Board of Directors' to have the Chief Executive Officer or designee amend the LOC Project Budget in the amount of \$1,079,851 for a total project cost of \$38,013,851. In addition, we are requesting authorization to amend the FY2007 Capital Budget accordingly.

#### **BACKGROUND:**

In December 2007, staff made a presentation to the Board of their intent to negotiate a settlement with the Collage Design and Construction Group Inc. regarding the construction contract on the new LYNX Operations Center (LOC). As presented in the Audit Committee meeting earlier this morning, staff was successful in negotiating a settlement within the approved not to exceed amount of \$1,900,000. The settlement was agreed upon and executed at an amount of \$1,337,375. After final budget adjustments, and allowance for the consent agenda item for the additional construction management services provided by Earth Tech, the LOC budget had \$293,473 remaining in the Contingency line. The settlement agreement combined with the remaining Contingency amount will require a net budget adjustment of \$1,079,851.

#### FISCAL IMPACT:

LYNX has \$2,294,710 of Federal Funds available for the LOC project to support this budget amendment.

## LYNX OPERATIONS CENTER

## **Collage Settlement**

#### December 31, 2007

Cost Category	dget prior to Reallocation	Adjustments	Revised Budget
Collage Contract	\$ 18,533,436	1,337,375	\$ 19,870,811
Collage Owner Direct Purchases	6,522,133	, ,	6,522,133
Subtotal Collage Contract + Direct Purchases	 25,055,569	1,337,375	26,392,944
NuTech Contract (Systems)	407,922		407,922
Network Integration, Inc. Contract (Systems)	107,969		107,969
GFI Genfare (Equipment)	126,350		126,350
Rotary Lift (Equipment)	1,296,142		1,296,142
High Density Storage (Equipment)	223,815		223,815
LYNX Lane	\$ 1,151,500		\$ 1,151,500
Hazardous Waste Removal - Earth Tech	369,996		369,996
Specialties	8,723		8,723
Equipment	37,027		37,027
Systems	84,996		84,996
Furnishings	2,550		2,550
OUC Water Meter	26,650		26,650
Other Direct LYNX purchases	23,968		23,968
Program Management	1,652,394		1,652,394
Permitting	542,356		542,356
Design Services	2,925,989		2,925,989
Construction Management	2,251,444	35,949	2,287,393
LYNX Oversight	303,425		303,425
Project insurance	41,742		41,742
Contingency	 293,473	(293,473)	
TOTALS	\$ 36,934,000	\$ 1,079,851	\$ 38,013,851
SUMMARY:			
Change in Total Budget:		\$ -	
Change in Contingency:			
Description of Change:			

## LYNX OPERATIONS CENTER

### **Budget Reclassifaction Prior to Collage Settlement**

#### December 29, 2007

<u>Cost Category</u>		dget prior to Reallocation	Ad	ljustments	Revised Budget
Collage Contract	\$	18,533,436			\$ 18,533,436
Collage Contract (Unearned)		12,508		(12,508)	-
Collage Owner Direct Purchases		6,522,133		( )/	6,522,133
Subtotal Collage Contract + Direct Purchases		25,068,077		(12,508)	25,055,569
NuTech Contract (Systems)		393,000		14,922	407,922
Network Integration, Inc. Contract (Systems)		107,969			107,969
GFI Genfare (Equipment)		126,350			126,350
Rotary Lift (Equipment)		1,296,142			1,296,142
High Density Storage (Equipment)		216,645		7,170	223,815
LYNX Lane	\$	1,151,500			\$ 1,151,500
Hazardous Waste Removal - Earth Tech		369,996			369,996
Specialties		180,000		(171,277)	8,723
Equipment		285,858		(248,831)	37,027
Systems		85,066		(70)	84,996
Furnishings		209,262		(206,712)	2,550
OUC Water Meter				26,650	26,650
Other Direct LYNX purchases				23,968	23,968
Program Management		1,525,465		126,929	1,652,394
Permitting		537,356		5,000	542,356
Design Services		3,320,164		(394,175)	2,925,989
Construction Management		1,558,813		692,631	2,251,444
LYNX Oversight		409,761		(106,336)	303,425
Project insurance		,		41,742	41,742
Contingency		92,576		200,897	293,473
TOTALS	\$	36,934,000	\$	-	\$ 36,934,000
SUMMARY:					
Change in Total Budget:			\$	-	
Change in Contingency:					
Description of Change:					
This allocates remaing funds to various line items	and e	establishes new	conting	gency amount.	

To:	LYNX Board Of Directors
From:	Lisa Darnall
	CHIEF OPERATING OFFICER
	Jennifer Stults
	(Technical Contact)
	Doug Jamison
	(Technical Contact)
	Timothy May
	(Technical Contact)
Phone:	407.841.2279 ext: 6036
Item Name:	Final Transit Development Plan (TDP) for FY 2008-2017
Date:	1/24/2008

## **Information Item A: Final Transit Development Plan (TDP)**

The Final Transit Development Plan for FY2008-2017 has been approved by the Florida Department of Transportation. This was a major update of the plan, and reflects the new 10 year planning horizon. The TDP is being provided to the Board for information purposes in compact disk (CD) format.

#### **Information Item B: Ridership Report For January 2008**

To: LYNX Board Of Directors

From: Lisa Darnall CHIEF OPERATING OFFICER Jennifer Stults (Technical Contact) William Hearndon (Technical Contact) Eric Smith (Technical Contact)

Phone: 407.841.2279 ext: 6036 Item Ridership Report for Fiscal Year 2007 Name: Date: 1/24/2008

#### September 2007 FINAL

All Services (Fixed Route, Special Shuttles, Access LYNX and VanPlan) – Comparison to Prior Year

	September 2006	September 2007	Percentage +/-
Total Monthly	2,138,569	2,189,953	2.4%
Average Weekday	85,372	89,828	5.2%
Annual Ridership	25,326,317	26,078,255	3.0%
Number of Weekdays	21	19	-9.5%

September 2007 experienced a system-wide ridership total of 2,189,953, showing an increase of 2.4% from the 2,138,569 boardings recorded in September 2006. Average weekday boardings are up by 5.2% (4,457 additional riders) from the previous year. System-wide year to date ridership is 26,078,255, up by 3.0% from last year's 25,326,317.

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	September 2006	September 2007	Percentage +/-
Total Monthly	2,078,545	2,130,216	2.5%
Average Weekday	82,899	87,188	5.2%
Annual Ridership	24,570,957	25,289,964	2.9%
Number of Weekdays	21	of 82	-9.5%

Fixed Route - Comparison to Prior Year

Fixed route ridership for September 2007 totaled 2,130,216, reflecting an increase of 2.5% when compared to the 2,078,545 passengers carried in September 2006.

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	August 2007	September 2007	Percentage +/-
Total Monthly	2,324,994	2,130,216	-8.4%
Average Weekday	85,140	87,188	2.4%
Number of Weekdays	23	19	-17.4%

**Fixed Route – Comparison to Prior Month** 

Comparisons of September 2007 to the prior month's boardings (August 2007) reflect a decrease of 8.4% (194,778 riders). September 2007 also saw an increase of 2.4% in the average number of passengers riding per weekday (a difference of 2,048 riders) when compared to the average weekday ridership for August 2007 of 85,140.

New route comparison to prior month includes:

- Link 204 Clermont Express average weekday ridership for September 2007 is down 12.3% from August 2007 (a loss of 9 riders per day).
- Link 405 Apopka Circulator average weekday ridership is 346 (monthly total 8,210).
- Link 414 UCF Alafaya-Waterford Lakes Circulator average weekday ridership is 282 (monthly total 6,432).

## **Individual Fixed Route Comparison to Prior Year**

Comparisons of individual route ridership during September 2007 show 11 routes to have experienced a decline in ridership greater than 10% when compared to September 2006.

While Link 44 Clarcona / Zellwood shows a decrease of 13.3% from September 2006, Link 405 Apopka Circulator has picked up the old Link 44's alignment in Apopka and has 8210 riders for September 2007. When these two are combined they show an increase of 33.8% total monthly ridership over Link 44 in September 2006. Average weekday ridership in Apopka (Links 44 and 405) has increased 37.6% over August 2006. This translates to an additional 280 daily riders over previous year.

While ridership on some of the 300's is down, the new Link 305 and the realignment of Link 50 and 56 have picked up much (if not all) of those apparent decreases. Total ridership to Disney is a better indicator of service performance as route alignments have changed to such an extent as to make direct comparisons by route difficult. When all Disney service is taken into account (300's, 50, & 56) there is actually an increase of 22.9% over prior year, or an additional 724 average weekday riders.

### **Route Decreases Greater Than 10%**

- Link 54 Old Winter Garden Rd. (-24.8%)
- Link 34 Sanford/Goldsboro (-22.7%)
- Link 1 N Orange Ave./Altamonte Mall (-16.3%)
- Link 53 Story Rd./Tildenville (-15.0%)
- Link 22 Richmond Estates (-13.9%)
- Link 44 Clarcona/Zellwood (-13.3%)
- Link 47 Oviedo (-13.2%)
- Link 300-305 Downtown Disney Direct (-13.1%)
- Link 52 Pine Castle/Tradeport (-11.4%)
- Link 12 Buenaventura Lks/Boggy Ck (-10.7%)
- Link 20 Malibu/Pine Hills (-10.2%)

In contrast, September 2007 produced 13 routes with increases of 10% or greater when compared to September 2006.

Link 30 – Colonial Dr. Crosstown had the greatest increase of 31.7%; this is thought to be primarily due to the increase to 30-minute headways.

Link 8 shows a 16.5% increase over previous year. This translates to an increase of over 1380 riders on the average weekday. This increase correlates directly to the improvement of Link 8's headways to 10-minutes with the April 2007 Bid Change.

#### **Route Increases Greater Than 10%**

- Link 30 Colonial Dr. Crosstown (+31.7%)
- Link 56 West U.S. 192/Magic Kingdom (+31.5%)
- Link 57 John Young Pkwy. (+22.2%)
- Link 24 Millenia (+19.5%)
- Link 45 Lake Mary (+18.2%)
- Link 50 Downtown Orlando/Magic Kingdom (+17.9%)
- Link 43 Central Florida Pkwy. (+17.8%)
- Link 8 W. Oak Ridge Rd./Int'l Dr. (+16.5%)
- Link 25 Silver Star Rd. (+15.9%)
- Link 10 East U.S. 192/St. Cloud (+15.0%)
- Link 200 Volusia Express (+13.5%)
- Link 33 Midway/Sanford Airport (+10.6%)
- Link 58 Shingle Creek (+10.5%)

## **PickUpLine**

For September 2007, PickUpLine ridership was 181 one-way passenger trips.

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	TOTAL	2,182,270	2,043,833	2,056,052	2,237,458	2,008,951	2,231,278	2,139,543	2,240,225	2,176,754	2,177,094	2,394,844	2,189,953	26,078,255
VanPlan		18,202	16,852	14,252	17,147	16,640	18,314	17,688	18,016	15,669	17,194	19,506	15,885	205,365
Access LYNX		46,337	44,688	43,297	45,565	42,633	47,231	45,066	47,970	46,831	47,118	50,279	43,563	550,578
Special Shuttles		76	654	6,656	19,711	253	1,836	152	2,054	55	547	65	289	32,348
Total Fixed Route		2,117,655	1,981,639	1,991,847	2,155,035	1,949,425	2,163,897	2,076,637	2,172,185	2,114,199	2,112,235	2,324,994	2,130,216	25,289,964
All Other Links		2,012,423	1,877,646	1,890,701	2,051,408	1,853,218	2,063,828	1,982,224	2,076,640	2,025,080	2,022,569	2,213,983	2,029,694	24,099,414
VOTRAN 100%		1,390	1,185	916	1,125	963	1,057	1,153	1,317	1,579	1,244	1,542	1,368	14,839
LYMMO		104,537	102,808	100,230	102,502	95,244	99,012	93,260	94,228	87,540	88,422	109,469	99,154	1,176,406

### % Change From Fiscal Year 2006 To Fiscal Year 2007

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	5.9%	5.4%	4.1%	12.7%	2.2%	-5.5%	-3.8%	-7.8%	-13.9%	-9.5%	-2.1%	-4.5%	-1.6%
VOTRAN 100%	7.7%	5.7%	4.9%	3.0%	6.4%	-24.6%	-2.4%	-4.8%	9.0%	-9.5%	7.8%	13.5%	0.9%
All Other Links	3.9%	-2.2%	-4.3%	9.7%	1.0%	1.8%	4.1%	4.5%	4.2%	6.1%	5.8%	2.8%	3.1%
Total Fixed Route	4.0%	-1.8%	-3.9%	9.9%	1.1%	1.5%	3.8%	4.0%	3.4%	5.4%	5.5%	2.5%	2.9%
Special Shuttles		-93.8%	-62.0%	-20.9%	201.2%	3178.6%	11.8%	295.8%	17.0%	2504.8%	75.7%	325.0%	-40.0%
Access LYNX	3.7%	-0.5%	1.3%	6.6%	6.1%	3.0%	10.3%	7.5%	5.9%	12.4%	8.0%	-2.8%	5.0%
VanPlan	45.9%	36.9%	9.7%	20.2%	17.2%	10.8%	22.2%	12.3%	1.5%	13.1%	9.5%	4.8%	16.1%
TOTAL	4.2%	-2.0%	-4.2%	9.5%	1.4%	1.7%	4.0%	4.2%	3.4%	5.6%	5.5%	2.4%	3.0%

#### Fiscal Year 2006

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	98,726	97,582	96,276	90,962	93,232	104,808	96,949	102,166	101,618	97,651	111,862	103,823	1,195,655
VOTRAN 100%	1,291	1,121	873	1,092	905	1,401	1,181	1,384	1,449	1,374	1,430	1,205	14,706
All Other Links	1,937,622	1,920,566	1,975,403	1,869,830	1,834,244	2,026,533	1,904,243	1,986,650	1,943,254	1,906,376	2,092,485	1,974,421	23,371,625
Total Fixed Route	2,036,671	2,018,428	2,071,897	1,961,065	1,927,702	2,131,691	2,001,487	2,089,162	2,045,234	2,004,370	2,204,705	2,078,545	24,570,957
Special Shuttles	0	10,513	17,536	24,932	84	56	136	519	47	21	37	68	53,949
Access LYNX	44,703	45,345	42,751	42,756	40,178	45,846	40,846	44,621	44,222	41,905	46,551	44,800	524,524
VanPlan	12,478	12,312	12,988	14,271	14,192	16,524	14,474	16,042	15,432	15,200	17,818	15,156	176,887
TOTAL	2,093,852	2,086,598	2,145,172	2,043,024	1,982,156	2,194,117	2,056,943	2,150,344	2,104,935	2,061,496	2,269,111	2,138,569	25,326,317

Due to changes in NTD reporting requirements, all Votran comparisons now reflect 100% of ridership. Previous to FY 2007, LYNX was only reporting 25% of Link 200.

#### LYNX AVERAGE DAILY SEPTEMBER 2007 FINAL

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEARLY AVG
LYMMO	Wkday	3,822	4,339	4,348	4,154	4,089	4,053	3,897	3,933	3,800	3,756	4,384	4,554	4,09
	Sat	1,112	1,847	1,824	1,634	2,505	1,326	1,780	1,091	984	1,158	1,139	1,341	1,478
	Sun	753	862	691	917	861	807	862	667	704	818	1,023	989	829
VOTRAN 100%	Wkday	63	54	46	51	48	48	55	60	69	59	67	72	58
All Other Links	Wkday	76,466	73,964	73,310	76,915	76,596	76,289	77,641	78,033	78,177	77,384	80,756	82,634	77,347
	Sat	50,102	47,340	52,073	53,614	51,287	52,459	52,047	52,636	52,559	52,646	56,873	54,739	52,365
	Sun	28,401	26,676	26,948	29,097	29,279	29,504	28,944	30,140	30,536	31,363	32,467	31,197	29,540
Total Fixed Route	Wkday	80,304	78,316	77,669	81,069	80,685	80,342	81,538	81,966	81,977	81,140	85,140	87,188	81,445
	Sat	51,214	49,187	53,897	55,248	53,792	53,785	53,827	53,727	53,543	53,804	58,012	56,080	53,843
	Sun	29,154	27,538	27,639	30,014	30,140	30,311	29,806	30,807	31,240	32,181	33,490	32,186	30,370
Access LYNX	Wkday	1,825	1,794	1,739	1,780	1,907	1,899	1,901	1,877	1,983	1,906	1,975	1,892	1,88
	Sat	770	764	801	778	801	801	816	791	842	828	867	855	800
	Sun	363	468	527	339	332	343	369	372	378	405	406	391	383
VanPlan	Wkday	767	723	627	717	777	785	779	742	700	734	814	749	743
	Sat	168	139	120	105	148	127	164	137	119	129	124	107	132
	Sun	132	96	96	61	126	104	136	102	116	108	71	76	102
TOTAL	Wkday	82,964	80,864	80,035	83,566	83,369	83,026	84,218	84,585	84,660	83,780	87,929	89,828	84,069
LYNX	Sat	52,108	50,096	54,818	56,131	54,741	54,713	54,807	54,655	54,503	54,761	59,002	57,042	54,781
SERVICES	Sun	29,653	27,997	28,262	30,414	30,598	30,758	30,312	31,281	31,734	32,694	33,967	32,653	30,860
														Fina

#### % Change From Fiscal Year 2006 TO Fiscal Year 2007

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEAR
LYMMO	Wkday	-8.5%	3.9%	40.7%	11.7%	-4.1%	-2.2%	-9.3%	-7.5%	-10.7%	-11.6%	-3.1%	-2.9%	-1.4%
	Sat	-24.3%	18.2%	103.8%	17.8%	112.1%	-11.4%	29.3%	-2.2%	-19.9%	-8.0%	0.4%	11.2%	15.9%
	Sun	2.0%	19.9%	2.2%	28.6%	6.4%	-7.2%	5.1%	-19.0%	-8.6%	-3.9%	24.1%	23.3%	5.7%
VOTRAN 100%	Wkday	3.0%	-3.8%	15.6%	-1.7%	6.5%	-21.1%	-6.9%	-4.8%	9.0%	-13.9%	4.8%	19.6%	-0.1%
All Other Links	Wkday	4.3%	-1.7%	15.0%	9.3%	0.1%	2.7%	2.6%	5.0%	6.0%	6.5%	5.8%	5.7%	5.0%
	Sat	0.9%	-6.3%	23.4%	8.3%	4.3%	3.1%	2.8%	2.7%	3.5%	-1.0%	6.7%	7.1%	4.4%
	Sun	-4.4%	-3.3%	16.0%	18.1%	8.7%	3.7%	5.0%	2.7%	4.0%	0.4%	7.7%	4.2%	4.9%
Total Fixed Route	Wkday	3.7%	-1.4%	16.2%	9.4%	-0.1%	2.4%	2.0%	4.3%	5.1%	5.4%	5.2%	5.2%	4.6%
	Sat	0.2%	-5.6%	25.0%	8.6%	6.9%	2.7%	3.5%	2.6%	3.0%	-1.2%	6.5%	7.2%	4.6%
	Sun	-4.3%	-2.7%	15.6%	18.4%	8.7%	3.4%	5.0%	2.1%	3.6%	0.3%	8.2%	4.7%	4.9%
Access LYNX	Wkday	0.7%	-2.0%	0.7%	2.1%	5.6%	-10.5%	7.1%	7.0%	9.0%	9.4%	7.6%	0.8%	2.8%
	Sat	-2.0%	0.0%	9.4%	6.3%	11.3%	3.3%	12.1%	7.2%	11.6%	11.6%	13.6%	12.5%	8.0%
	Sun	20.1%	7.7%	78.2%	19.9%	17.8%	1.0%	15.1%	11.6%	19.2%	31.8%	26.1%	14.0%	24.0%
VanPlan	Wkday	41.0%	37.5%	14.9%	21.3%	37.1%	32.1%	35.9%	29.2%	25.2%	27.1%	33.5%	25.6%	30.0%
	Sat	21.4%	4.9%	-3.7%	-36.3%	-2.0%	-23.6%	4.5%	-25.5%	-19.2%	-17.6%	-13.9%	-13.9%	-11.4%
	Sun	82.8%	15.1%	15.7%	-50.4%	-12.2%	-29.6%	1.0%	-39.6%	-19.4%	-26.3%	-60.6%	-25.1%	-19.9%
TOTAL	Wkday	3.8%	-1.2%	15.8%	9.4%	0.3%	2.3%	2.3%	4.6%	5.3%	5.7%	5.5%	5.2%	4.7%
LYNX	Sat	0.2%	-5.5%	24.7%	8.4%	6.9%	2.6%	3.7%	2.6%	3.0%	-1.1%	6.6%	7.2%	4.6%
SERVICES	Sun	-3.8%	-2.2%	16.4%	18.1%	8.7%	3.2%	5.1%	2.0%	3.7%	0.5%	8.0%	4.7%	5.0%

#### Fiscal Year 2006

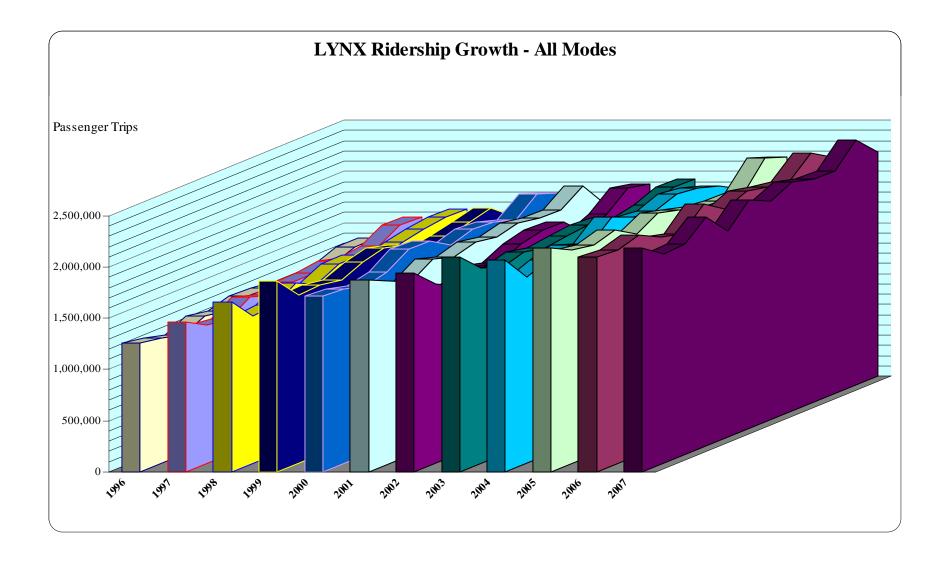
Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG DAILY FOR YEAR
LYMMO	Wkday	4,176	4,178	3,091	3,720	4,264	4,145	4,298	4,254	4,256	4,251	4,523	4,689	4,154
	Sat	1,469	1,562	895	1,387	1,181	1,497	1,377	1,116	1,228	1,259	1,135	1,206	1,276
	Sun	738	719	676	713	809	870	820	823	770	851	824	802	785
VOTRAN 100%	Wkday	61	56	40	52	45	61	59	63	63	69	64	60	58
All Other Links	Wkday	73,284	75,246	63,736	70,343	76,485	74,297	75,654	74,303	73,742	72,684	76,360	78,195	73,694
	Sat	49,640	50,522	42,215	49,487	49,154	50,882	50,612	51,230	50,768	53,188	53,321	51,109	50,177
	Sun	29,711	27,589	23,225	24,635	26,926	28,457	27,562	29,344	29,372	31,235	30,133	29,928	28,176
Total Fixed Route	Wkday	77,475	79,438	66,837	74,076	80,760	78,457	79,967	78,573	78,014	76,952	80,899	82,899	77,862
	Sat	51,109	52,084	43,110	50,874	50,335	52,379	51,989	52,346	51,996	54,447	54,456	52,315	51,453
	Sun	30,449	28,308	23,901	25,348	27,735	29,327	28,382	30,167	30,142	32,086	30,957	30,730	28,961
Access LYNX	Wkday	1,879	1,863	1,726	1,743	1,806	2,121	1,775	1,754	1,819	1,742	1,835	1,877	1,828
	Sat	741	770	732	732	720	776	728	738	754	742	763	760	746
	Sun	306	337	296	283	282	340	321	333	317	307	322	343	316
VanPlan	Wkday	544	526	546	591	567	594	573	574	559	577	610	596	571
	Sat	138	132	125	164	151	166	157	184	147	156	144	124	149
	Sun	72	83	83	122	143	147	135	169	144	147	179	101	127
TOTAL	Wkday	79,898	81,827	69,109	76,410	83,133	81,172	82,315	80,901	80,392	79,271	83,344	85,372	80,262
LYNX	Sat	51,988	52,986	43,967	51,770	51,206	53,321	52,874	53,268	52,897	55,345	55,363	53,199	52,349
SERVICES	Sun	30,827	28,728	24,280	25,753	28,160	29,814	28,838	30,669	30,603	32,540	31,458	31,174	29,404

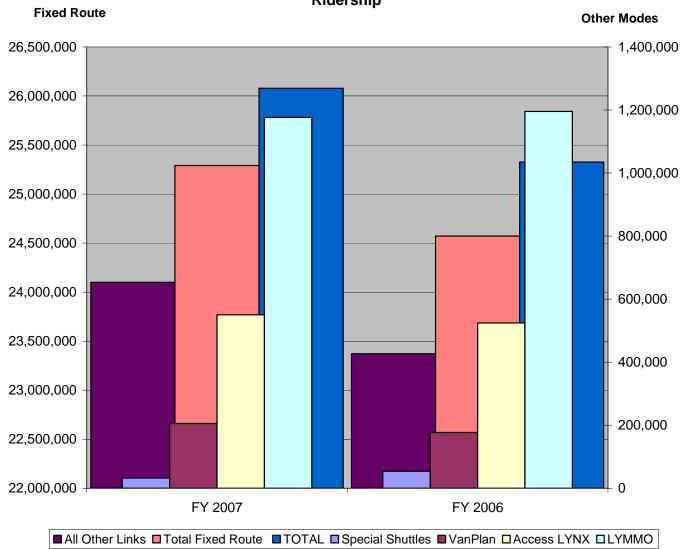
Due to changes in NTD reporting requirements, all Votran comparisons now reflect 100% of ridership. Previous to FY 2007, LYNX was only reporting 25% of Link 200. 35 of 82

#### **ROUTE RIDERSHIP REPORT**

Link No	Route	FY 2006 Average Monthly Ridership	Aug-2007	% Change from Aug 07 to Sep 07	Sep-2007	% Change From Previous Year	Change Sep 2007 From FY 2006 Average Monthly Ridership
1	N Orange Ave./Altamonte Mall	17,469	21,730	-28.8%	15,469	-16.3%	-11.4%
2	Colonialtown	3,604	4,817	-16.0%	4,047	-0.7%	12.3%
3	Lake Margaret	17,641	20,706	-11.0%	18,425	3.3%	4.4%
4	South U.S. 441/Kissimmee	145,446	168,073	-9.2%	152,632	1.2%	4.9%
5	Lake George/Fort Gatlin	4,743	4,604	0.4%	4,624	-5.4%	-2.5%
<u>6</u> 7	Dixie Belle	16,591	16,848	-7.4%	15,600	-8.8%	-6.0%
8	S. Orange Ave./Florida Mall W. Oak Ridge Rd./Int'l Dr.	24,339 159,501	27,397 206,551	-6.9% -6.5%	25,507 193,059	-2.4% 16.5%	4.8%
9	N. Orange Ave./Rosemont	30,389	31,342	-0.5%	30,861	-1.0%	1.6%
10	East U.S. 192/St. Cloud	19,996	19.022	20.1%	22,841	15.0%	14.2%
11	S. Orange Ave./OIA	33,633	37,098	-8.1%	34,088	-1.3%	1.4%
12	Buenaventura Lks/Boggy Ck	7,150	7,624	-3.1%	7,388	-10.7%	3.3%
13	University of Central Florida	32,961	36,697	-2.8%	35,681	-3.4%	8.3%
14	Princeton Street/Plymouth Apts.	5,906	5,843	1.9%	5,955	-6.1%	0.8%
15	Curry Ford Rd./V.C.C. East	47,878	45,565	-1.9%	44,681	-9.4%	-6.7%
16	College Park/The Meadows	10,076	10,267	0.5%	10,318	-0.2%	2.4%
17 18	North U.S. 441/Apopka S. Orange Ave./Kissimmee	52,533	52,737	-8.3%	48,355	-8.5%	-8.0%
18	S. Orange Ave./Kissimmee Richmond Heights	35,465 29,411	41,338 30,369	-10.9%	36,815 29,247	-0.5% -8.3%	3.8%
20	Malibu/Pine Hills	67,682	68,304	-5.7%	61,972	-8.3%	-0.6%
200	Volusia Express	1,225	1,542	-9.3%	1,368	13.5%	-8.4%
200	Clermont Express	N/A	1,342	-27.6%	1,247	N/A	N/A
209	UCF/Downtown Orlando Late Night Shuttle	N/A	N/A	N/A	N/A	N/A	N/A
21	Carver Shores/Tangelo Park	82,910	94,618	-15.1%	80,366	-2.1%	-3.1%
22	Richmond Estates	26,883	27,706	-11.4%	24,536	-13.9%	-8.7%
23	Winter Park/Forest City	26,274	24,939	-2.1%	24,413	-3.1%	-7.1%
24	Millenia	9,663	12,132	-4.5%	11,584	19.5%	19.9%
25	Silver Star Rd.	71,884	79,952	5.2%	84,096	15.9%	17.0%
26 27	Pleasant Hill Rd./Poinciana	15,658	19,361 7,695	-6.8% -5.9%	18,037 7,243	8.9%	15.2%
27	Plant St./Oakland E. Colonial Dr./Azalea Park	7,161 43,586	48,214	-5.9%	42,746	-9.0%	-1.9%
28	E. Colonial Dr./Goldenrod	41,211	44,673	-14.8%	38,057	-8.5%	-7.7%
30	Colonial Dr. Crosstown	50,240	57,085	18.6%	67,694	31.7%	34.7%
300-305	Downtown Disney Direct	17,554	17,195	-10.6%	15,368	-13.1%	-12.5%
31	Lymmo	97,823	109,469	-9.4%	99,154	-4.5%	1.4%
32	Union Park/Bithlo	4,604	5,264	-15.8%	4,432	-7.6%	-3.7%
33	Midway/Sanford Airport	2,284	3,156	-7.8%	2,909	10.6%	27.4%
34	Sanford/Goldsboro	7,900	8,553	-20.5%	6,802	-22.7%	-13.9%
<u>36</u> 37	Lake Richmond Park Promenade Plaza/Florida Mall	23,852 62,827	23,768 73,947	-1.4%	23,447 64,372	-1.8% -0.3%	-1.7% 2.5%
37	Downtown Orlando/Int'l Dr.	15,033	16,212	-12.9%	13,917	-0.5%	-7.4%
39	U.S. 17-92/Sanford	60,891	67,616	-7.0%	62,888	-0.7%	3.3%
40	Americana/Universal Orlando	34,710	45,167	-21.2%	35,611	-1.4%	2.6%
405	Apopka Circulator	N/A	7,552	8.7%	8,210	N/A	N/A
41	S.R. 436 Crosstown	124,447	143,166	-8.4%	131,089	5.7%	5.3%
414	UCF Alafaya/Waterford Lakes	N/A	6,741	-4.6%	· · · · · · · · · · · · · · · · · · ·	N/A	N/A
42	International Dr./OIA	79,991	91,829				
43	Central Florida Pkwy.	13,146	17,186		14,241	17.8%	8.3%
44 45	Clarcona/Zellwood Lake Mary	17,985 4,329	17,315 6,079		15,100 5,240		-16.0% 21.1%
45 46	W. S.R. 46/Seminole Towne Ctr.	4,329	13,978		13,525	-2.1%	
40	Oviedo	4,267	3,913	8.3%	4,239		-0.6%
48	W. Colonial Dr./Park Promenade	48,997	50,982	-11.2%	45,283	-8.9%	-7.6%
49	W. Colonial Dr./Pine Hills	50,091	52,004	-7.2%	48,285	-6.6%	-3.6%
50	Downtown Orlando/Magic Kingdom	40,376	53,756	-7.6%	49,677	17.9%	23.0%
51	Conway/OIA	33,708	35,645		33,077	-1.4%	-1.9%
52	Pine Castle/Tradeport	5,573	6,012	-12.3%	5,273	-11.4%	-5.4%
53	Story Rd./Tildenville	9,016	9,025	-13.4%	7,819	-15.0%	-13.3%
<u>54</u> 55	Old Winter Garden Rd. West U.S. 192/Orange Lake	14,034 32,173	13,320 51,723	-17.8% -21.2%	10,955 40,750	-24.8% 9.2%	-21.9% 26.7%
55 56	West U.S. 192/Orange Lake West U.S. 192/Magic Kingdom	32,173	51,723	-21.2%	40,750	9.2%	31.2%
57	John Young Pkwy.	15,081	21,123	-16.4%	17,743	22.2%	
58	Shingle Creek	15,001	2,373	-15.6%	2,003	10.5%	1120.7%
99	Farebox Errors	15,234	21,169		14,326	-2.0%	-6.0%
Total		2,023,734	2,326,536				

Due to changes in NTD reporting requirements, all Votran comparisons now reflect 100% of ridership. Previous to FY 2007, LYNX was only reporting 25% of Link 200.





Ridership



## Information Item C: Settlement Agreement and release with Collage Design & Construction Group, Inc.

То:	LYNX Board Of Directors
From:	Bert Francis CHIEF FINANCIAL OFFICER Kathy Dowell (Technical Contact)
Phone:	407.841.2279 ext: 6047
Item Name:	Settlement Agreement and Release with Collage Design & Construction Group, Inc.
Date:	1/24/2008

The attached Settlement Agreement and Release between LYNX and Collage is a result of the negotiations authorized by this Board of Directors at the December Board meeting. There are 11 pages of the agreement attached for your review.

The Exhibit B "Final Punch List" was not attached due to the volume. The additional 79 page punch list is available upon request.

#### SETTLEMENT AGREEMENT AND RELEASE

This Settlement Agreement and Release (this "<u>Agreement</u>") is made and entered into by and among Central Florida Regional Transportation Authority d/b/a LYNX ("<u>LYNX</u>") and Collage Design & Construction Group, Inc., d/b/a The Collage Companies ("<u>Collage</u>" and together with LYNX, the "<u>Parties</u>" or each individually, a "<u>Party</u>"). This Agreement shall be deemed effective as of the date of signature of the last Party to sign this Agreement (the "<u>Effective Date</u>").

#### RECITALS

WHEREAS, LYNX is the owner of that certain property upon which the New Operations Base is being constructed (the "<u>Project</u>");

WHEREAS, Collage posted a bond (the "<u>Bond</u>") covering all work performed and services provided on the Project;

WHEREAS, STV, Inc. ("<u>STV</u>") was the architect responsible for providing services necessary for developing and designing the Project;

WHEREAS, Collage is the general contractor responsible for providing all necessary resources to construct the Project;

WHEREAS, Collage has engaged and contracted with certain subcontractors to provide services and resources to construct the Project and, as part of this Agreement, the Parties agree that Collage will obtain and deliver releases from certain principal subcontractors (the "<u>Releasing Subcontractors</u>"), which are identified on **Exhibit A** attached hereto;

WHEREAS, LYNX and Collage are bound by that certain construction contract regarding the Project, which they entered into on or about March 18, 2004 (Contract No. 03 - 019), and any amendments, addendums or modifications thereto (collectively, the "<u>Construction Contract</u>");

WHEREAS, LYNX has withheld and currently retains Seven Hundred Thirty-Six Thousand, One Hundred Eighteen Dollars and Eighty-Two Cents \$736,118.82 (the "<u>Retainage</u>") from LYNX's payments to Collage under the Construction Contract;

WHEREAS, certain disputes have arisen between the Parties relating to the Construction Contract;

WHEREAS, LYNX and Collage reviewed the causes of the disputes between the Parties relating to the Construction Contract; and

WHEREAS, LYNX and Collage have agreed to amicably resolve all of their disputes arising out of or relating to the Construction Contract and any other matters concerning the Project that exist or may exist through the date of this Agreement.

NOW, THEREFORE, in consideration of the promises, representations, and covenants contained in this Agreement, and for other good and valuable consideration, the receipt and

sufficiency of which are hereby acknowledged, the Parties do hereby stipulate and agree as follows:

1. In addition to the Retainage, LYNX has agreed to pay Collage One Million, Three Hundred Thirty-Seven Thousand, Three Hundred Seventy-Five Dollars (\$1,337,375) (the "<u>Settlement Payment</u>") in final payment under the Construction Contract. Together, the Retainage and Settlement Payment total Two Million, Seventy-Three Thousand, Four Hundred Ninety-Three Dollars and Eight-Two Cents (\$2,073,493.82) and LYNX shall pay this total amount to Collage under the following schedule:

- i. on or before December 31, 2007 or within one (1) business day after the Effective Date, which ever date is later, LYNX shall pay Collage Eight Hundred Thousand Dollars (\$800,000);
- ii. on or before January 15, 2008, LYNX shall pay Collage Nine Hundred Twenty-Three Thousand, Four Hundred Ninety-Three Dollars and Eighty-Two Cents (\$923,493.82);
- iii. concurrent with and as Collage completes the tasks identified in paragraph 2 below, which tasks shall be completed to LYNX's satisfaction, LYNX shall release to Collage equivalent and appropriate portions of Two Hundred Fifty Thousand Dollars (\$250,000);
- iv. concurrent with and as Collage delivers the releases identified in paragraph 3 below, LYNX shall pay Collage equivalent and appropriate portions of One Hundred Thousand Dollars (\$100,000).

LYNX's obligation to make the payments to Collage identified in paragraph 1(ii), (iii), and (iv) above on or before the identified dates is contingent on LYNX's receipt of funds from the Federal Transit Administration (the "<u>FTA</u>"), which funds LYNX represents that LYNX has requested. If LYNX does not receive the requested funds from the FTA on or before the payment dates identified in this paragraph, LYNX's obligation to make the identified payments shall become due no later than two (2) business days after LYNX's receipt of the funds from the FTA.

2. On or before February 29, 2008, Collage, at its own expense, shall complete the specific tasks identified on the lists attached hereto as **Exhibit B** (the "<u>Final Punch List</u>"). All work relating to the Final Punch List shall be performed to LYNX's satisfaction in a workmanlike manner by workers skilled in their respective trades, and all materials and equipment shall be installed as recommended by the manufacturers and in accordance with specified codes and standards. Within two (2) business days of Collage's receipt of a writing from LYNX indicating LYNX's satisfaction with Collage's completion of the Final Punch List, Collage shall provide a Final Contractor's Affidavit as provided in the Florida Lien Law, chapter 713, *Florida Statutes*. If LYNX finds that the materials furnished, work performed, or the finished product from the Final Punch List are not performed in a workmanlike manner, LYNX shall notify Collage in writing and, within fourteen (14) days of any such writing, the affected work or materials shall be removed and replaced or otherwise corrected by and at the expense of

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Collage in accordance with LYNX's written orders. In the event that Collage is unable or refuses to adequately and timely perform the tasks identified on the Final Punch List, LYNX shall be permitted to engage another contractor to perform those tasks and withhold from Collage all reasonable costs and fees incurred by LYNX.

3. On or before April 15, 2008, Collage shall deliver to LYNX full and complete releases executed by all of the Releasing Subcontractors, which releases shall be in the form attached hereto as **Exhibit**  $\mathbb{C}$ .

4. Collage reaffirms and warrants that the Bond remains valid and covers all work performed and services provided on the Project.

5. The Parties have resolved many of their disputes under the Construction Contract with the understanding that those particular disputes arose from defects in the design provided by STV. The Parties further understand that LYNX has claims against STV arising from these design defects. To that end, Collage agrees to provide reasonable assistance to LYNX to support the presentation of any of LYNX's claims against STV. LYNX agrees to fully compensate Collage for its actual costs, including but not limited to, travel costs, telephone charges, and copying charges.

6. Upon execution of this Agreement, Collage releases and discharges LYNX and its successors, affiliates, agents, assigns, directors, employees, officers, and representatives from and against any and all actions, causes of action, claims, damages, demands, expenses, liabilities, obligations, or requests for compensation or payment, known or unknown, of any nature, that Collage may have against LYNX and any of its successors, affiliates, agents, assigns, directors, employees, officers, and representatives. This release shall include any compensatory, consequential, or punitive damages or other relief or remedy, whether known or unknown, whether suspected or unsuspected, whether liquidated or unliquidated, whether mature or unmatured, whether direct or indirect or third party or derivative, whether fixed or contingent, whether secured or unsecured, whether described in this Agreement or not, to the fullest extent allowed by law. This paragraph does not release LYNX from its payment obligations in paragraph 1 of this Agreement.

7. Upon execution of this Agreement, LYNX releases and discharges Collage only from any claims that LYNX has against Collage arising from Collage's failure to complete its obligations under the Construction Contract in a timely manner. *LYNX's does not release Collage from the following:* 

- i. Collage's obligations under this Agreement;
- Collage's obligations under the Construction Contract that were intended to survive completion of the Construction Contract including, but not limited to, provisions relating to Collage's obligations to maintain insurance and to indemnify, hold harmless and defend LYNX and its officers, agents and employees, from and against any liability, cost or expense, including court costs and attorneys fees and including, but not limited to, any liability, cost or expense arising from personal injury

(whether mental or corporeal), sickness, disease or death of persons, or loss or damage to property, including loss of use thereof, caused directly or indirectly, by the act or omission of Collage, its subcontractors, and their officers, agents and employees in connection with their performance the Construction Contract; or on account of or in consequence of any neglect in safeguarding the work; or through the use of unacceptable materials in constructing the work; or because of and act or omission by Collage or from any claims or amounts arising or recovered under the Workers Compensation Law or any other law; and

iii. any warranties applicable to any construction or other services that Collage provided to LYNX under the Construction Contract or this Agreement.

8. Collage shall indemnify, defend and hold harmless LYNX and its successors, affiliates, agents, assigns, directors, employees, officers, and representatives, against any actions, causes of action, claims, damages, demands, expenses, liabilities, obligations, or requests for compensation or payment, alleged against LYNX arising out of or in any way relating to the Project by any of the Subcontractors or any other person(s) that may make a claim against LYNX as a result of or arising out of a claim made by any of the Subcontractors.

9. All individuals who execute this Agreement on behalf of any of the Parties represent and warrant that they have full and unconditional authority to act for and to bind that particular Party.

10. The right of either Party to require strict performance is not affected by any previous waiver or course of dealing.

11. The Parties warrant, represent, and agree that they have completely read this Agreement and have had the opportunity to review its terms with counsel of their choosing. The Parties agree that the terms of the Agreement are fully understood and voluntarily accepted. The provisions of this Agreement were negotiated and drafted with input from both Parties to the Agreement; therefore, the terms of this Agreement shall not be construed against either of the Parties to this Agreement.

12. All notices with respect to this Agreement should be delivered as follows by certified mail, return receipt requested; FedEx; or facsimile:

#### To LYNX:

Mr. Albert J. Francis, II LYNX 455 North Garland Avenue Orlando, Florida 32801 Facsimile No.: 407-254-6138

with a copy to:

- 4 -

Patrick T. Christiansen, Esq. AKERMAN, SENTERFITT CNL Center II Suite 1200 420 South Orange Avenue (32801) P.O. Box 231 Orlando, Florida 32802-0231 Facsimile No.: (407) 254-4233

To Collage:

Mr. Brian Walsh 585 Technology Park Lake Mary, Florida 32746 Facsimile No.: 407.829.2258

13. Each Party shall pay its own legal fees incurred prior to the execution of this Agreement.

14. Time is of the essence for this Agreement.

15. The provisions of this Agreement are severable, and, if a court having proper jurisdiction declares any provision invalid, the invalidity of any provision hereof shall not invalidate any other provision.

16. Except as specifically provided in this Agreement, this Agreement contains all of the agreements of the Parties to it with respect to the matters contained herein and no prior to or contemporaneous agreement or understanding, oral or written, pertaining to any such matters shall be effective for any purpose.

17. This Agreement shall be governed by and interpreted pursuant to the laws of the State of Florida applicable to contracts executed and delivered in, and to be performed entirely with, the State of Florida. The Business Division of the Circuit Court of the Ninth Judicial Circuit, in and for Orange County, Florida shall have exclusive jurisdiction to enforce this Agreement. Each Party waives any right to trial by jury in any action, proceeding or counterclaim brought by either Party against the other on any matters arising out of this Agreement. If any action or proceeding between LYNX and Collage arises out of this Agreement, the prevailing party in such action or proceeding shall be entitled to recover all costs of such action or proceeding incurred by it, including reasonable attorneys fees and costs (including costs related to electronic research) for resolution of such dispute and any corresponding appeal.

18. This Agreement, and any modifications, may be executed in one or more counterparts, including by facsimile, all parties need not be signatories to the same documents, and all counterpart signed documents shall be deemed to be an original and one (1) instrument.

**IN WITNESS WHEREOF**, the Parties hereto have duly authorized and executed this Agreement as of the date first above written.

### Central Florida Regional Transportation Authority d/b/a LYNX

enden By:

Name: Carlton Henley Title: Chairman of Seminole County Commissioners Dated: 12/31/07

Collage Design & Construction Group, Inc., d/b/a The Collage Companies

By:

Name: Brian Walsh Title: PRESIDENT Dated: 12.31.07

# EXHIBIT A

# RELEASING SUBCONTRACTORS

# **Collage Principal Subcontractors**

Apollo Electric, Inc. - Electrical

Randall Mechanical, Inc. – Mechanical, Plumbing, HVAC, Controls

Don Wood, Inc. – Fuel and Lube Systems

Steven Illardo Painting, Inc. - Painting

Foote Steel, Inc. – Steel Framing and Systems

Castle Constructors Company – Masonry

Kenpat USA – Drywall

OLP Construction, Inc. - Concrete

EXHIBIT B

# FINAL PUNCH LIST

# EXHIBIT C

# SAMPLE SUBCONTRACTOR UNCONDITIONAL

# WAIVER AND RELEASE FORM

# APPENDIX C SAMPLE LIEN FORMS

# UNCONDITIONAL WAIVER AND RELEASE UPON FINAL PAYMENT

The undersigned has been paid in full for all labor, services, equipment or material furnished to	
on the job of located at	
job description and does hereby waive and release any right to a	
mechanic's lien, stop notice, or any right against a labor and material bond on the job, except for	tam
disputed claims for extra work in the amount of \$	-
Dated:	Olf
Ttle	
NOTICE: THIS DOCUMENT WAIVES RIGHTS UNCONDITIONALLY AND STATES THAT	
TOU HAVE BEEN PAID FOR GIVING UP THOSE RIGHTS THIS DOCUMENT IS	
ENFORCEABLE AGAINST YOU IF YOU SIGN IT, EVEN IF YOU HAVE NOT BEEN PAID	

YOU HAVE NOT BEEN PAID, USE A CONDITIONAL RELEASE FORM

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### **Information Item D: Other**

To:	LYNX Board Of Directors
From:	Lisa Darnall CHIEF OPERATING OFFICER Jennifer Stults (Technical Contact) Doug Jamison (Technical Contact) Timothy May (Technical Contact)
Phone:	407.841.2279 ext: 6036
Item Name:	Title VI Program Plan
Date:	1/24/2008

The Federal Transit Administration (FTA) has approved the LYNX Title VI Program Plan Update for 2008 - 2010, effective November 14, 2007. This approval will expire on November 13, 2010. Any major changes prior to the expiration date will require a submittal update to FTA. A copy of the final Title VI Program Plan Update, as well as the letter of compliance, has been supplied to the Board in compact disk (CD) format.

### **Monthly Report A: Financial Reports**

То:	LYNX Board Of Directors
From:	Bert Francis CHIEF FINANCIAL OFFICER Blanche Sherman (Technical Contact)
Phone:	407.841.2279 ext: 6047
Item Name:	Monthly Financial Reports - October 2007
Date:	1/24/2008

Please find attached the monthly financial reports for the one month ending October 31, 2007. LYNX' Statement of Revenues, Expenses, and Changes in Net Assets (Operating Statement) for the one month ending October 31, 2007 reflect total revenue earned in the amount of \$8,777,473 and total expenses incurred in the amount of \$8,191,785 resulting in a net operating profit of \$585,688:

- Fixed route and Van Pool services resulted in an operating profit of \$510,050 for one month of operations.
- Paratransit services resulted in an operating profit of \$75,638 or the one month of operations.

## **Fixed Route Operations:**

The fixed route positive results relate to lower than anticipated cost for LYNX' fixed route services. Interest income is higher than anticipated, contributing to the positive results for the first month of the fiscal year. Personal costs in total are under budget due to the existence of many vacant positions. The cost of fuel is running slightly over the budget for the first month of the fiscal year. In addition, expenses relating to professional services and other services are not being accrued on a monthly basis and as such the amounts reported reflect only actual payments year-to-date. These amounts will be adjusted during the year end closing to reflect the amount actually incurred during the fiscal year.

## **Paratransit Operations:**

Regarding the paratransit operations, the positive results are due to lower than anticipated personnel costs year-to-date. The paratransit trip levels are currently higher than anticipated. LYNX staff will closely monitor the trip levels in order to ensure consistency with planned operating expenses. In addition, staff continues to oversee the operations of this program daily to ensure that the provider is in compliance with the required service performance standards and other contract obligations.

#### CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY STATEMENT OF REVENUES AND EXPENSES FOR THE MONTH OF OCTOBER 2007 (UNAUDITED)

		Year	to Date		Month of October				
	Budget		Actual	%	I	Budget		Actual	%
OPERATING REVENUES									
Customer Fares Contract Services:	\$ 1,749,799	\$	1,675,857	96%	\$	1,749,799	\$	1,675,857	96%
Local Financial Assistance	744,934		818,979	110%		744,934		818,979	110%
Other Contractual Services	658,489		696,656	106%		658,489		696,656	106%
Advertising	204,167		190,199	93%		204,167		190,199	93%
Other Operating Income	 58,110		43,533	<u>75</u> %		58,110		43,533	<u>75</u> %
Total Operating Revenues	 3,415,499		3,425,224	<u>100</u> %	:	3,415,499		3,425,224	<u>100</u> %
NONOPERATING REVENUES									
Operating assistance grants:									
Federal	62,500		59,583	95%		62,500		59,583	95%
State of Florida	668,703		682,141	102%		668,703		682,141	102%
Local	3,661,347		3,491,346	95%	:	3,661,347		3,491,346	95%
Planning and other assistance grants:									
Federal - Commuter Rail Project	-		-	0%		-		-	0%
Federal - Other	800,000		777,454	97%		800,000		777,454	97%
State of Florida - Commuter Rail Project	-		-	0%		-		-	0%
State of Florida - BRT Circulator Project	-		-	0%		-		-	0%
State of Florida - Other	250,438		215,107	86%		250,438		215,107	86%
Local Matching - BRT Circulator Project	-		-	0%		-		-	0%
Local Matching - Other	15,971		14,073	N/A		15,971		14,073	N/A
Interest Income	66,667		112,545	169%		66,667		112,545	169%
Gain / (Loss) on Sale of Assets	-		-	N/A		-		-	N/A
Total Nonoperating Revenues	 5,525,626		5,352,249	<u>97</u> %		5,525,626		5,352,249	<u>97</u> %
Fund Balance	 213,699		-	<u>0</u> %		213,699		-	<u>0</u> %
Total Revenues	 9,154,824		8,777,473	<u>96</u> %		9,154,824		8,777,473	<u>96</u> %
OPERATING EXPENSES									
Salaries and Wages	3,394,692		3,442,252	101%		3,394,692		3,442,252	101%
Fringe Benefits	1,826,859		1,456,514	80%		1,826,859		1,456,514	80%
Purchased Transportation Services	1,289,079		1,320,752	102%		1,289,079		1,320,752	102%
Fuel	1,086,935		1,132,430	104%		1,086,935		1,132,430	104%
Other Materials and Supplies	492,949		417,104	85%		492,949		417,104	85%
Professional Services	20,000		7,288	36%		20,000		7,288	36%
Other Services	100,000		97,669	98%		100,000		97,669	98%
Lease and Miscellaneous Expenses	85,000		84,998	100%		85,000		84,998	100%
Casualty and Liability Insurance	65,000		63,199	97%		65,000		63,199	97%
Utilities	124,061		87,302	70%		124,061		87,302	70%
Taxes and Licenses	39,827		37,240	94%		39,827		37,240	94%
Interest Expense	 22,163		45,037	<u>203</u> %		22,163		45,037	<u>203</u> %
Total Operating Expenses	 8,546,565		8,191,785	<u>96</u> %	;	8,546,565		8,191,785	<u>96</u> %
OPERATING GAIN / (LOSS)	\$ 608,259	\$	585,688	N/A	\$	608,259	\$	585,688	N/A
			<u></u>						

#### CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY FIXED-ROUTE AND VANPOOL SEGMENT STATEMENT OF REVENUE AND EXPENSES FOR THE MONTH OF OCTOBER 2007 (UNAUDITED)

	Y	ear	to Date			Mon	th c	of October	
	Budget		Actual	%		Budget		Actual	%
OPERATING REVENUES	 								
Customer Fares	\$ 1,657,124	\$	1,591,514	96%	\$	1,657,124	\$	1,591,514	96%
Contract Services:									
Local Financial Assistance	744,934		818,979	110%		744,934		818,979	110%
Other Contractual Services	52,289		-	0%		52,289		-	0%
Advertising	204,167		190,199	93%		204,167		190,199	93%
Other Income	 58,110		43,533	<u>75</u> %	_	58,110		43,533	<u>75</u> %
Total Operating Revenues	 2,716,624		2,644,225	<u>97</u> %		2,716,624		2,644,225	<u>97</u> %
NONOPERATING REVENUES									
Operating assistance grants:									
Federal	62,500		59,583	95%		62,500		59,583	95%
State of Florida	668,703		682,141	102%		668,703		682,141	102%
Local	2,999,300		2,829,299	94%		2,999,300		2,829,299	94%
Planning and other assistance grants:									
Federal - Commuter Rail Project	-		-	0%		-		-	0%
Federal - Other	800,000		635,787	79%		800,000		635,787	79%
State of Florida - Commuter Rail Project	-		-	0%		-		-	0%
State of Florida - BRT Circulator Project	-		-	0%		-		-	0%
State of Florida - Other	250,438		215,107	86%		250,438		215,107	86%
Local Matching - BRT Circulator Project	-		-	0%		-		-	0%
Local Matching - Other	15,971		14,073	N/A		15,971		14,073	N/A
Interest Income	66,667		112,545	169%		66,667		112,545	169%
Gain / (Loss) on the Sale of Assets	 -		-	N/A		-		-	N/A
Total Nonoperating Revenues	 4,863,579		4,548,535	<u>94</u> %		4,863,579		4,548,535	<u>94</u> %
Fund Balance	213,699			0%		213,699			0%
	 213,099			<u>0</u> %		213,099			0/8
Total Revenues	 7,793,902		7,192,760	<u>92</u> %		7,793,902		7,192,760	<u>92</u> %
OPERATING EXPENSES									
Salaries and Wages	3,364,227		3,414,709	102%		3,364,227		3,414,709	102%
Fringe Benefits	1,809,762		1,445,675	80%		1,809,762		1,445,675	80%
Purchased Transportation Services	334		-	0%		334		-	0%
Fuel	927,820		994,620	107%		927,820		994,620	107%
Other Materials and Supplies	490,432		416,534	85%		490,432		416,534	85%
Professional Services	20,000		7,288	36%		20,000		7,288	36%
Other Services	100,000		97,669	98%		100,000		97,669	98%
Lease and Miscellaneous Expenses	85,000		84,900	100%		85,000		84,900	100%
Casualty and Liability Insurance	65,000		63,199	97%		65,000		63,199	97%
	124,061		80,016	64%		124,061		80,016	64%
Taxes and Licenses	39,827		33,063	83%		39,827		33,063	83%
Interest Expense	 22,163		45,037	<u>203</u> %	_	22,163		45,037	<u>203</u> %
Total Operating Expenses	 7,048,626		6,682,710	<u>95</u> %	_	7,048,626		6,682,710	<u>95</u> %
OPERATING GAIN / (LOSS)	\$ 745,276	\$	510,050	<u>68</u> %	\$	745,276	\$	510,050	<u>68</u> %
	55	OŤ	82						

#### CENTRAL FLORIDA REGIONAL TRANSPORTATION AUTHORITY PARATRANSIT SEGMENT STATEMENT OF REVENUE AND EXPENSES FOR THE MONTH OF OCTOBER 2007 (UNAUDITED)

	Yo Budget	ear to Date Actual	%	Moı Budget	%	
OPERATING REVENUES						
Customer Fares	\$ 92,675	\$ 84,343	91%	\$ 92,675	\$ 84,343	91%
Contract Services:						
Local Financial Assistance	-	-	0%	-	-	0%
Other Contractual Services	606,200	696,656	115%	606,200	696,656	115%
Advertising	-	-	0%	-	-	0%
Other Operating Income	-	-	<u>0</u> %	-	-	<u>0</u> %
Total Operating Revenues	698,875	780,999	<u>112</u> %	698,875	780,999	<u>112</u> %
NONOPERATING REVENUES						
Operating assistance grants:						
Federal	-	-	0%	-	-	0%
State of Florida	-	-	0%	-	-	0%
Local	662,047	662,047	100%	662,047	662,047	100%
Planning and other assistance grants:	-	-		-	-	
Federal - Commuter Rail Project	-	-	0%	-	-	0%
Federal - Other	166,667	141,667	85%	166,667	141,667	85%
State of Florida - Commuter Rail Project	-	-	0%	-	-	0%
State of Florida - BRT Circulator Project	-	-	0%	-	-	0%
State of Florida - Other	-	-	0%	-	-	0%
Local Matching - BRT Circulator Project	-	-	0%	-	-	0%
Local Matching - Other	-	-	0%	-	-	0%
	-	-		-	-	
Interest Income	-	-	0%	-	-	0%
Gain / (Loss) on the Sale of Assets			<u>0</u> %	<u> </u>		<u>0</u> %
Total Nonoperating Revenues	828,714	803,714	<u>97</u> %	828,714	803,714	<u>97</u> %
Total Revenues	1,527,589	1,584,713	<u>104</u> %	1,527,589	1,584,713	<u>104</u> %
OPERATING EXPENSES						
Salaries and Wages	30,465	27,543	90%	30,465	27,543	90%
Fringe Benefits	17,097	10,839	63%	17,097	10,839	63%
Purchased Transportation Services	1,288,745	1,320,752	102%	1,288,745	1,320,752	102%
Fuel	159,115	137,810	87%	159,115	137,810	87%
Other Materials and Supplies	2,517	570	23%	2,517	570	23%
Professional Services	78,272	-	0%	78,272	-	0%
Other Services	92	-	N/A	92	-	N/A
Lease and Miscellaneous Expenses	1,497	98	7%	1,497	98	7%
Casualty and Liability Insurance	-	-	0%	-	-	0%
Taxes and Utilities	5,242	7,286	139%	5,242	7,286	139%
Interest Expense	6,157	4,177	<u>68</u> %	6,157	4,177	<u>68</u> %
Total Operating Expenses	1,589,199	1,509,075	<u>95</u> %	1,589,199	1,509,075	<u>95</u> %
OPERATING GAIN / (LOSS)	<u>\$ (61,610)</u> 56	\$ 75,638 of 82	<u>223</u> %	<u>\$ (61,610)</u>	<u>\$75,638</u>	<u>223</u> %

#### **Monthly Report B: Ridership Report**

#### To: LYNX Board Of Directors

From: Lisa Darnall CHIEF OPERATING OFFICER Jennifer Stults (Technical Contact) William Hearndon (Technical Contact) Eric Smith (Technical Contact)

Phone: 407.841.2279 ext: 6036

Item Ridership Report for November 2007 Name: Date: 1/24/2008

#### **November 2007 Final**

#### All Services (Fixed Route, Special Shuttles, Access LYNX and VanPlan) – Comparison to Prior Year

	November 2006	November 2007	Percentage +/-
Total Monthly	2,044,273	2,247,205	9.9%
Average Weekday	80,833	88,299	9.2%
Annual Ridership	4,226,543	4,652,718	10.1%
Number of Weekdays	22	21	-4.5%

November 2007 experienced a system-wide ridership total of 2,247,205, showing an increase of 9.9% from the 2,044,273 boardings recorded in November 2006. Average weekday boardings are up by 9.2% (7,466 additional riders) from the previous year. System-wide year to date ridership is 4,652,718, up by 10.1% from last year's 4,226,543.

	November 2006	November 2007	Percentage +/-							
Total Monthly	1,981,639	2,184,316	10.2%							
Average Weekday	78,316	85,762	9.5%							
Annual Ridership	4,099,294	4,519,043	10.2%							
Number of Weekdays	22	21	-4.5%							

**Fixed Route – Comparison to Prior Year** 

Fixed route ridership for November 2007 totaled 2,184,316, reflecting an increase of 10.2% when compared to the 1,981,639 passengers carried in November 2006.

	October 2007	November 2007	Percentage +/-
Total Monthly	2,334,727	2,184,316	-6.4%
Average Weekday	86,479	85,762	-0.8%
Number of Weekdays	23	21	-8.7%

**Fixed Route – Comparison to Prior Month** 

Comparisons of November 2007 to the prior month's boardings (October 2007) reflect a decrease of 6.4% (150,411 riders). November 2007 also saw a decrease of 0.8% in the average number of passengers riding per weekday (a difference of 717 riders) when compared to the average weekday ridership for October 2007 of 86,479.

New route comparison to prior month includes:

- Link 204 Clermont Express average weekday ridership for November 2007 is up 2.3% from October 2007.
- Link 405 Apopka Circulator average weekday ridership is 314, up 0.8% from October 2007 (monthly total 7,735).
- Link 414 UCF Alafaya-Waterford Lakes Circulator average weekday ridership is 283, up 0.7% from October 2007 (monthly total 6,808).

# Individual Fixed Route Comparison to Prior Year

Comparisons of individual route ridership during November 2007 show 4 routes to have experienced a decline in ridership greater than 10% when compared to November 2006.

While ridership on some of the 300's is down, the new Link 305 and the realignment of Link 50 and 56 have picked up much (if not all) of those apparent decreases. Total ridership to Disney is a better indicator of service performance as route alignments have changed to such extent as to make direct comparisons by route difficult. When all Disney service is taken into account (300's, 50, & 56) there is actually an increase of 28.5% over prior year, or an additional 804 average weekday riders.

## **Route Decreases Greater Than 10%**

- Link 5 Lake George/Fort Gatlin (-19.5%)
- Link 54 Old Winter Garden Rd. (-18.4%)
- Link 58 Shingle Creek (-15.8%)
- Link 300-305 Downtown Disney Direct (-11.2%)

In contrast, October 2007 produced 16 routes with increases of 10% or greater when compared to October 2006.

Link 30 – Colonial Dr. Crosstown had the greatest increase of 56.8% (over 1,100 riders a day); this is thought to be primarily due to the increase to 30-minute headways.

Link 8 – W. Oak Ridge Rd./Int'l Dr. shows a 27.8% increase over previous year. This translates to an increase of over 1,700 riders on the average weekday. This increase correlates directly to the improvement of Link 8's headways to 10-minutes with the April 2007 Bid Change.

Link 25 – Silver Star Rd. shows a 27.7% increase over previous year. This translates to an increase of over 1,100 riders on the average weekday. This increase correlates directly to the improvement of Link 25's headways to 20-minutes with the August 2007 Bid Change.

## **Route Increases Greater Than 10%**

- Link 30 Colonial Dr. Crosstown (+56.8%)
- Link 56 West U.S. 192/Magic Kingdom (+43.3%)
- Link 57 John Young Pkwy. (+38.8%)
- Link 55 West U.S. 192/Orange Lake (+29.8%)
- Link 8 W. Oak Ridge Rd./Int'l Dr. (+27.8%)
- Link 25 Silver Star Rd. (+27.7%)
- Link 50 Downtown Orlando/Magic Kingdom (+27.4%)
- Link 26 Pleasant Hill Rd./Poinciana (+26.7%)
- Link 43 Central Florida Pkwy. (+25.4%)
- Link 200 Volusia Express (+23.2%)
- Link 24 Millenia (+16.5%)
- Link 3 Lake Margaret (+16.1%)
- Link 2 Colonialtown (+14.0%)
- Link 41 S.R. 436 Crosstown (+12.5%)
- Link 10 East U.S. 192/St. Cloud (+12.4%)
- Link 18 S. Orange Ave./Kissimmee (+11.0%)

## **PickUpLine**

For November 2007, PickUpLine ridership was 230 one-way passenger trips.

# LYNX MONTHLY RIDERSHIP NOVEMBER 2007

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	114,798	94,685											209,483
All Other Links	2,219,929	2,089,631											4,309,560
Total Fixed Route	2,334,727	2,184,316											4,519,043
Special Shuttles	65	969											1,034
Access LYNX	51,949	46,138											98,087
VanPlan	18,772	15,782											34,554
TOTAL	2,405,513	2,247,205											4,652,718
													Final

# % Change From Fiscal Year 2007 To Fiscal Year 2008

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	9.8%	-7.9%											1.0%
All Other Links	10.3%	11.3%											10.8%
Total Fixed Route	10.3%	10.2%											10.2%
Special Shuttles	-14.5%	48.2%											41.6%
Access LYNX	12.1%	2.2%											7.2%
VanPlan	3.1%	-6.3%											-1.4%
TOTAL	10.2%	9.9%											10.1%

# Fiscal Year 2007

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	104,537	102,808	100,230	102,502	95,244	99,012	93,260	94,228	87,540	88,422	109,469	99,154	1,176,406
All Other Links	2,012,423	1,877,646	1,890,701	2,051,408	1,853,218	2,063,828	1,982,224	2,076,640	2,025,080	2,022,569	2,213,983	2,029,694	24,099,414
Total Fixed Route	2,117,655	1,981,639	1,991,847	2,155,035	1,949,425	2,163,897	2,076,637	2,172,185	2,114,199	2,112,235	2,324,994	2,130,216	25,289,964
Special Shuttles	76	654	6,656	19,711	253	1,836	152	2,054	55	547	65	289	32,348
Access LYNX	46,337	45,128	43,297	45,565	42,633	47,231	45,066	47,970	46,831	47,118	50,279	43,563	551,018
VanPlan	18,202	16,852	14,252	17,147	16,640	18,314	17,688	18,016	15,669	17,194	19,506	15,885	205,365
TOTAL	2,182,270	2,044,273	2,056,052	2,237,458	2,0680951	of <b>82</b> 1,278	2,139,543	2,240,225	2,176,754	2,177,094	2,394,844	2,189,953	26,078,695

#### LYNX AVERAGE DAILY NOVEMBER 2007

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEARLY AVG
LYMMO	Wkday	4,579	3,958											4,269
	Sat	1,391	1,686											1,538
	Sun	979	964											972
All Other Links	Wkday	81,900	81,804											81,852
	Sat	53,826	55,442											54,634
	Sun	30,230	29,919											30,075
Total Fixed Route	Wkday	86,479	85,762											86,121
	Sat	55,216	57,128											56,172
	Sun	31,209	30,883											31,046
Access LYNX	Wkday	2,047	1,869											1,958
	Sat	839	834											836
	Sun	380	419											399
VanPlan	Wkday	764	667											716
	Sat	151	131											141
	Sun	149	145											147
TOTAL	Wkday	89,290	88,299											88,794
LYNX	Sat	56,206	58,093											57,149
SERVICES	Sun	31,738	31,446											31,592
														Final

### % Change From Fiscal Year 2007 TO Fiscal Year 2008

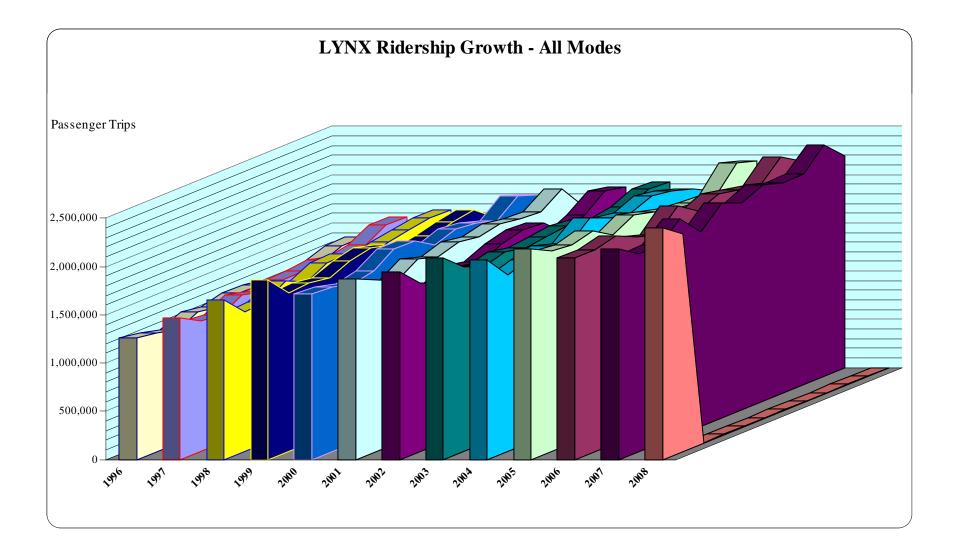
Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEAR
LYMMO	Wkday	19.8%	-8.8%											4.3%
	Sat	25.0%	-8.7%											4.0%
	Sun	30.0%	11.8%											17.1%
All Other Links	Wkday	7.1%	10.6%											5.8%
	Sat	7.4%	17.1%											4.3%
	Sun	6.4%	12.2%											1.8%
Total Fixed Route	Wkday	7.7%	9.5%											5.7%
	Sat	7.8%	16.1%											4.3%
	Sun	7.0%	12.1%											2.2%
Access LYNX	Wkday	8.1%	4.2%											4.2%
	Sat	15.4%	9.1%											3.8%
	Sun	3.4%	-10.5%											2.0%
VanPlan	Wkday	-0.4%	-7.8%											-3.7%
	Sat	-9.9%	-5.4%											6.8%
	Sun	13.2%	51.3%											44.2%
TOTAL	Wkday	7.6%	9.2%											5.6%
LYNX	Sat	7.9%	16.0%											4.3%
SERVICES	Sun	7.0%	11.9%											2.3%

#### Fiscal Year 2007

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG DAILY FOR YEAR
LYMMO	Wkday	3,822	4,339	4,348	4,154	4,089	4,053	3,897	3,933	3,800	3,756	4,384	4,554	4,094
	Sat	1,112	1,847	1,824	1,634	2,505	1,326	1,780	1,091	984	1,158	1,139	1,341	1,478
	Sun	753	862	691	917	861	807	862	667	704	818	1,023	989	829
All Other Links	Wkday	76,466	73,964	73,310	76,915	76,596	76,289	77,641	78,033	78,177	77,384	80,756	82,634	77,347
	Sat	50,102	47,340	52,073	53,614	51,287	52,459	52,047	52,636	52,559	52,646	56,873	54,739	52,365
	Sun	28,401	26,676	26,948	29,097	29,279	29,504	28,944	30,140	30,536	31,363	32,467	31,197	29,546
Total Fixed Route	Wkday	80,304	78,316	77,669	81,069	80,685	80,342	81,538	81,966	81,977	81,140	85,140	87,188	81,445
	Sat	51,214	49,187	53,897	55,248	53,792	53,785	53,827	53,727	53,543	53,804	58,012	56,080	53,843
	Sun	29,154	27,538	27,639	30,014	30,140	30,311	29,806	30,807	31,240	32,181	33,490	32,186	30,376
Access LYNX	Wkday	1,893	1,794	1,739	1,780	1,907	1,899	1,901	1,877	1,983	1,906	1,975	1,892	1,879
	Sat	727	764	801	778	801	801	816	791	842	828	867	855	806
	Sun	367	468	527	339	332	343	369	372	378	405	406	391	391
VanPlan	Wkday	767	723	627	717	777	785	779	742	700	734	814	749	743
	Sat	168	139	120	105	148	127	164	137	119	129	124	107	132
	Sun	132	96	96	61	126	104	136	102	116	108	71	76	102
TOTAL	Wkday	82,964	80,833	80,035	83,566	83,369	83,026	84,218	84,585	84,660	83,780	87,929	89,828	84,066
LYNX	Sat	52,108	50,090	54,818	56,131	54,741	54,713	54,807	54,655	54,503	54,761	59,002	57,042	54,781
SERVICES	Sun	29,653	28,101	28,262	30,414	30,598	30,758	30,312	31,281	31,734	32,694	33,967	32,653	30,869

#### **ROUTE RIDERSHIP REPORT**

		FY 2007 Average		% Change from		% Change From	Change Nov 2007 From FY 2007 Average Monthly
Link No	Route	Monthly Ridership	Oct-2007	Oct 07 to Nov 07	Nov-2007	Previous Year	Ridership
1	N Orange Ave./Altamonte Mall	16,657	16,895	-3.4%	16,328	-1.7%	
2	Colonialtown	3,905	4,823	-5.3%	4,567	14.0%	
3	Lake Margaret South U.S. 441/Kissimmee	18,703 152,966	20,777 162,876	-6.6% -3.7%	19,410 156,904	16.1% 9.8%	3.8% 2.6%
5	Lake George/Fort Gatlin	4,587	5,007	-19.4%	4,038	-19.5%	
6	Dixie Belle	16,280	16,940	-6.4%	15,849	-2.7%	-2.6%
7	S. Orange Ave./Florida Mall	25,526	28,250	-4.3%	27,037	8.4%	
8	W. Oak Ridge Rd./Int'l Dr. N. Orange Ave./Rosemont	174,381 30,304	211,660 32,558	-7.2% -9.2%	196,450 29,549	27.8%	12.7%
10	East U.S. 192/St. Cloud	21,799	25,609	-8.1%	23,541	12.4%	
11	S. Orange Ave./OIA	33,788	38,029	-7.1%	35,346	6.1%	
12	Buenaventura Lks/Boggy Ck	7,409	8,409	-9.3%	7,631	-3.5%	3.0%
13	University of Central Florida	33,886	39,017	-10.8%	34,819	5.4%	2.8%
<u>14</u> 15	Princeton Street/Plymouth Apts. Curry Ford Rd./V.C.C. East	5,984 45,479	6,791 50,576	-5.7% -6.1%	6,405 47,507	8.1% 2.0%	7.0%
15	College Park/The Meadows	10,005	11,974	-0.1%	10,915	5.3%	9.1%
17	North U.S. 441/Apopka	50,906	54,730	-7.0%	50,915	-1.2%	0.0%
18	S. Orange Ave./Kissimmee	37,854	42,556	-5.0%	40,407	11.0%	6.7%
19	Richmond Heights	29,829	32,669	-8.1%	30,017	-1.0%	0.6%
20 200	Malibu/Pine Hills Volusia Express	66,345 1,005	68,115 1,467	-4.7%	64,891 1,189	-1.9% 23.2%	-2.2% 18.3%
200	Clermont Express	959	1,407	-19.0%	1,189	N/A	33.3%
209	UCF/Downtown Orlando Late Night Shuttle	96	N/A	N/A	N/A	N/A	-100.0%
21	Carver Shores/Tangelo Park	84,144	83,624	-7.8%	77,129	2.1%	-8.3%
22	Richmond Estates	26,363	27,587	-4.7%	26,292	-3.1%	
23	Winter Park/Forest City	24,612	27,425	-8.8%	25,018	2.7%	
24 25	Millenia Silver Star Rd.	11,238 72,149	11,505 95,583	1.1%	11,637 91,364	16.5% 27.7%	3.6% 26.6%
25	Pleasant Hill Rd./Poinciana	17,047	21,432	-7.4%	19.839	26.7%	16.4%
27	Plant St./Oakland	7,712	8,092	-7.0%	7,522	-2.6%	
28	E. Colonial Dr./Azalea Park	43,816	47,148	-5.8%	44,407	3.5%	
29	E. Colonial Dr./Goldenrod	41,444	42,679	-6.1%	40,087	-1.3%	-3.3%
30 300-305	Colonial Dr. Crosstown Downtown Disney Direct	51,632 16,298	77,256	-1.3%	76,232	56.8%	47.6%
31	Lymmo	97,015	114,798	-10.0%	94,685	-7.9%	
32	Union Park/Bithlo	4,786	5,388	-9.8%	4,858	1.3%	1.5%
33	Midway/Sanford Airport	2,642	3,471	-21.9%	2,710	-1.5%	2.6%
34	Sanford/Goldsboro	7,925	8,118	-6.4%	7,601	-6.0%	-4.1%
36	Lake Richmond Park Promenade Plaza/Florida Mall	22,385	25,855	-9.4%	23,421	3.8%	4.6%
37 38	Downtown Orlando/Int'l Dr.	69,425 16,024	<u>68,925</u> 17,633	-3.1%	66,766 16,245	8.7% 5.2%	
39	U.S. 17-92/Sanford	63,386	67,764	-6.2%	63,571	3.4%	
40	Americana/Universal Orlando	40,660	37,161	-4.4%	35,533	5.1%	-12.6%
405	Apopka Circulator	2,996	8,339	-7.2%	7,735	N/A	158.2%
41 414	S.R. 436 Crosstown UCF Alafaya/Waterford Lakes	127,446 2,589	142,818 7,330	-5.3%	135,253 6,808	12.5% N/A	6.1% 162.9%
414	International Dr./OIA	84,314	80,555	-7.1%	78,314	1N/A 4.4%	-7.1%
43	Central Florida Pkwy.	13,813	16,812	-10.8%	14,994	25.4%	
44	Clarcona/Zellwood	16,615	16,122	8.5%	17,497	-0.4%	5.3%
45	Lake Mary	4,924	5,093	-14.9%	4,332	5.7%	
46 47	W. S.R. 46/Seminole Towne Ctr. Oviedo	13,925 4,259	14,453 4,581	-6.5% -9.8%	13,510 4,133	2.9% -6.2%	
47	W. Colonial Dr./Park Promenade	48,736	4,581 52,504	-9.8%	4,133	-6.2%	
40	W. Colonial Dr./Pine Hills	50,215	51,947	-3.2%	50,279		
50	Downtown Orlando/Magic Kingdom	42,306	50,968	-14.6%	43,543	27.4%	2.9%
51	Conway/OIA	33,840	38,736	-9.8%	34,946	9.7%	
52	Pine Castle/Tradeport	5,590	6,547	-7.9%	6,033	5.4%	
53 54	Story Rd./Tildenville Old Winter Garden Rd.	8,859 14,185	9,313 12,897	-8.3%	8,542 11,966	-7.9% -18.4%	
55	West U.S. 192/Orange Lake	43,455	40,546	3.0%	41,743	29.8%	
56	West U.S. 192/Magic Kingdom	43,294	45,570	1.9%	46,422	43.3%	
57	John Young Pkwy.	17,104	21,288	-6.0%	20,016		
58	Shingle Creek	2,254	2,206	-24.4%	1,667	-15.8%	
99 T. 4 1	Farebox Errors	17,677	17,183	-25.4%	12,817	-22.5%	
Total		2,107,746	2,336,194	-6.5%	2,185,505	10.2%	3.7%



## **Monthly Report C: Ridership Report**

To:	LYNX Board Of Directors
From:	Lisa Darnall CHIEF OPERATING OFFICER Jennifer Stults (Technical Contact) William Hearndon (Technical Contact) Eric Smith (Technical Contact)
Phone:	407.841.2279 ext: 6036
Item Name:	<b>Ridership Report for October 2007</b>
Date:	1/24/2008

## October 2007 Final

### All Services (Fixed Route, Special Shuttles, Access LYNX and VanPlan) – Comparison to Prior Year

	October 2006	October 2007	Percentage +/-
Total Monthly	2,182,270	2,405,513	10.2%
Average Weekday	82,964	89,290	7.6%
Annual Ridership	2,182,270	2,405,513	10.2%
Number of Weekdays	22	23	4.5%

October 2007 experienced a system-wide ridership total of 2,405,513, showing an increase of 10.2% from the 2,182,270 boardings recorded in October 2006. Average weekday boardings are up by 7.6% (6,326 additional riders) from the previous year. System-wide year to date ridership is 2,405,513, up by 10.2% from last year's 2,182,270.

	October 2006	October 2007	Percentage +/-
Total Monthly	2,117,655	2,334,727	10.3%
Average Weekday	80,304	86,479	7.7%
Annual Ridership	2,117,655	2,334,727	10.3%
Number of Weekdays	22	23	4.5%

**Fixed Route – Comparison to Prior Year** 

Fixed route ridership for October 2007 totaled 2,334,727, reflecting an increase of 10.3% when compared to the 2,117,655 passengers carried in October 2006.

	September 2007	October 2007	Percentage +/-
Total Monthly	2,130,216	2,334,727	9.6%
Average Weekday	87,188	86,479	-0.8%
Number of Weekdays	19	23	17.4%

## **Fixed Route – Comparison to Prior Month**

Comparisons of October 2007 to the prior month's boardings (September 2007) reflect an increase of 9.6% (204,511 riders). October 2007 also saw a decrease of 0.8% in the average number of passengers riding per weekday (a difference of 709 riders) when compared to the average weekday ridership for September 2007 of 87,188.

New route comparison to prior month includes:

- Link 204 Clermont Express average weekday ridership for October 2007 is down 9.4% from August 2007.
- Link 405 Apopka Circulator average weekday ridership is 311 (monthly total 8,339).
- Link 414 UCF Alafaya-Waterford Lakes Circulator average weekday ridership is 281 (monthly total 7,330).

## Individual Fixed Route Comparison to Prior Year

Comparisons of individual route ridership during October 2007 show 4 routes to have experienced a decline in ridership greater than 10% when compared to October 2006.

While Link 44 Clarcona / Zellwood shows a decrease of 14.4% from October 2006, Link 405 Apopka Circulator has picked up the old Link 44's alignment in Apopka and has 8,339 riders for October 2007. When these two are combined they show an increase of 24.7% total monthly ridership over Link 44 in October 2006. Average weekday ridership in Apopka (Links 44 and 405) has increased 24.2% over October 2006. This translates to an additional 185 daily riders over previous year.

While ridership on some of the 300's is down, the new Link 305 and the realignment of Link 50 and 56 have picked up much (if not all) of those apparent decreases. Total ridership to Disney is a better indicator of service performance as route alignments have changed to such an extent as to make direct comparisons by route difficult. When all Disney service is taken into account (300's, 50, & 56) there is actually an increase of 20.6% over prior year, or an additional 662 average weekday riders.

### **Route Decreases Greater Than 10%**

- Link 54 Old Winter Garden Rd. (-16.3%)
- Link 44 Clarcona/Zellwood (-14.4%)
- Link 12 Buenaventura Lks/Boggy Ck (-13.3%)
- Link 34 Sanford/Goldsboro (-11.0%)

In contrast, October 2007 produced 21 routes with increases of 10% or greater when compared to October 2006.

Link 30 – Colonial Dr. Crosstown had the greatest increase of 44.2% (over 800 riders a day); this is thought to be primarily due to the increase to 30-minute headways.

Link 8 – W. Oak Ridge Rd./Int'l Dr. shows a 28.1% increase over previous year. This translates to an increase of over 1700 riders on the average weekday. This increase correlates directly to the improvement of Link 8's headways to 10-minutes with the April 2007 Bid Change.

Link 25 – Silver Star Rd. shows a 24.0% increase over previous year. This translates to an increase of almost 700 riders on the average weekday. This increase correlates directly to the improvement of Link 25's headways to 20-minutes with the August 2007 Bid Change.

### **Route Increases Greater Than 10%**

- Link 30 Colonial Dr. Crosstown (+44.2%)
- Link 57 John Young Pkwy. (+37.1%)
- Link 33 Midway/Sanford Airport (+31.1%)
- Link 56 West U.S. 192/Magic Kingdom (+28.7%)
- Link 26 Pleasant Hill Rd./Poinciana (+28.7%)
- Link 8 W. Oak Ridge Rd./Int'l Dr. (+28.1%)
- Link 43 Central Florida Pkwy. (+27.4%)
- Link 25 Silver Star Rd. (+26.7%)
- Link 31 Lymmo (+24.4%)
- Link 50 Downtown Orlando/Magic Kingdom (+22.8%)
- Link 24 Millenia (+18.9%)
- Link 200 Volusia Express (+16.7%)
- Link 3 Lake Margaret (+15.2%)
- Link 55 West U.S. 192/Orange Lake (+15.2%)
- Link 45 Lake Mary (+13.7%)
- Link 10 East U.S. 192/St. Cloud (+12.3%)
- Link 2 Colonialtown (+12.2%)
- Link 41 S.R. 436 Crosstown (+11.8%)
- Link 38 Downtown Orlando/Int'l Dr. (+10.6%)
- Link 58 Shingle Creek (+10.4%)
- Link 37 Park Promenade Plaza/Florida Mall (+10.0%)

## **PickUpLine**

For October 2007, PickUpLine ridership was 218 one-way passenger trips.

# LYNX MONTHLY RIDERSHIP OCTOBER 2007

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	114,798												114,798
All Other Links	2,219,929												2,219,929
Total Fixed Route	2,334,727												2,334,727
Special Shuttles	65												65
Access LYNX	51,949												51,949
VanPlan	18,772												18,772
TOTAL	2,405,513												2,405,513
													Final

# % Change From Fiscal Year 2007 To Fiscal Year 2008

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	9.8%												9.8%
All Other Links	10.3%												10.3%
Total Fixed Route	10.3%												10.3%
Special Shuttles	-14.5%												-14.5%
Access LYNX	12.1%												12.1%
VanPlan	3.1%												3.1%
TOTAL	10.2%												10.2%

## Fiscal Year 2007

Service Mode	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	TOTAL YEAR
LYMMO	104,537	102,808	100,230	102,502	95,244	99,012	93,260	94,228	87,540	88,422	109,469	99,154	1,176,406
All Other Links	2,012,423	1,877,646	1,890,701	2,051,408	1,853,218	2,063,828	1,982,224	2,076,640	2,025,080	2,022,569	2,213,983	2,029,694	24,099,414
Total Fixed Route	2,117,655	1,981,639	1,991,847	2,155,035	1,949,425	2,163,897	2,076,637	2,172,185	2,114,199	2,112,235	2,324,994	2,130,216	25,289,964
Special Shuttles	76	654	6,656	19,711	253	1,836	152	2,054	55	547	65	289	32,348
Access LYNX	46,337	45,128	43,297	45,565	42,633	47,231	45,066	47,970	46,831	47,118	50,279	43,563	551,018
VanPlan	18,202	16,852	14,252	17,147	16,640	18,314	17,688	18,016	15,669	17,194	19,506	15,885	205,365
TOTAL	2,182,270	2,044,273	2,056,052	2,237,458	2,008,951	2,231,278	2,139,543	2,240,225	2,176,754	2,177,094	2,394,844	2,189,953	26,078,695

## LYNX AVERAGE DAILY OCTOBER 2007

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEARLY AVG
LYMMO	Wkday	4,579												4,579
	Sat	1,391												1,391
	Sun	979												979
All Other Links	Wkday	81,900												81,900
	Sat	53,826												53,826
	Sun	30,230												30,230
Total Fixed Route	Wkday	86,479												86,479
	Sat	55,216												55,216
	Sun	31,209												31,209
Access LYNX	Wkday	2,047												2,047
	Sat	839												839
	Sun	380												380
VanPlan	Wkday	764												764
	Sat	151												151
	Sun	149												149
TOTAL	Wkday	89,290												89,290
LYNX	Sat	56,206												56,206
SERVICES	Sun	31,738												31,738
														Final

#### % Change From Fiscal Year 2007 TO Fiscal Year 2008

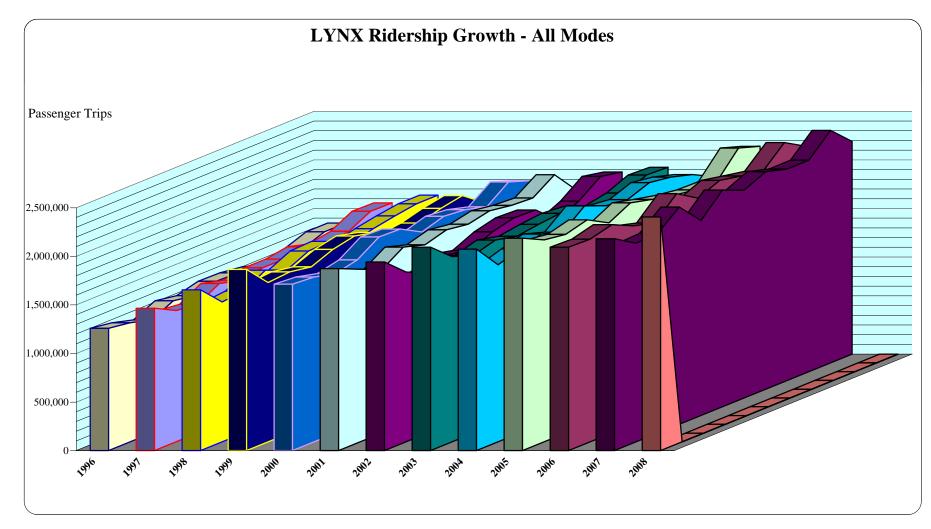
Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YEAR
LYMMO	Wkday	19.8%												11.8%
	Sat	25.0%												-5.9%
	Sun	30.0%												18.0%
All Other Links	Wkday	7.1%												5.9%
	Sat	7.4%												2.8%
	Sun	6.4%												2.3%
Total Fixed Route	Wkday	7.7%												6.2%
	Sat	7.8%												2.6%
	Sun	7.0%												2.7%
Access LYNX	Wkday	8.1%												8.9%
	Sat	15.4%												4.0%
	Sun	3.4%												-2.9%
VanPlan	Wkday	-0.4%												2.9%
	Sat	-9.9%												14.3%
	Sun	13.2%												46.4%
TOTAL	Wkday	7.6%												6.2%
LYNX	Sat	7.9%												2.6%
SERVICES	Sun	7.0%												2.8%

#### Fiscal Year 2007

Service Mode	Day	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	AVG DAILM FOR YEAN
LYMMO	Wkday	3,822	4,339	4,348	4,154	4,089	4,053	3,897	3,933	3,800	3,756	4,384	4,554	4,09
	Sat	1,112	1,847	1,824	1,634	2,505	1,326	1,780	1,091	984	1,158	1,139	1,341	1,47
	Sun	753	862	691	917	861	807	862	667	704	818	1,023	989	82
All Other Links	Wkday	76,466	73,964	73,310	76,915	76,596	76,289	77,641	78,033	78,177	77,384	80,756	82,634	77,34
	Sat	50,102	47,340	52,073	53,614	51,287	52,459	52,047	52,636	52,559	52,646	56,873	54,739	52,365
	Sun	28,401	26,676	26,948	29,097	29,279	29,504	28,944	30,140	30,536	31,363	32,467	31,197	29,540
Total Fixed Route	Wkday	80,304	78,316	77,669	81,069	80,685	80,342	81,538	81,966	81,977	81,140	85,140	87,188	81,445
	Sat	51,214	49,187	53,897	55,248	53,792	53,785	53,827	53,727	53,543	53,804	58,012	56,080	53,843
	Sun	29,154	27,538	27,639	30,014	30,140	30,311	29,806	30,807	31,240	32,181	33,490	32,186	30,376
Access LYNX	Wkday	1,893	1,794	1,739	1,780	1,907	1,899	1,901	1,877	1,983	1,906	1,975	1,892	1,879
	Sat	727	764	801	778	801	801	816	791	842	828	867	855	800
	Sun	367	468	527	339	332	343	369	372	378	405	406	391	391
VanPlan	Wkday	767	723	627	717	777	785	779	742	700	734	814	749	743
	Sat	168	139	120	105	148	127	164	137	119	129	124	107	132
	Sun	132	96	96	61	126	104	136	102	116	108	71	76	102
TOTAL	Wkday	82,964	80,833	80,035	83,566	83,369	83,026	84,218	84,585	84,660	83,780	87,929	89,828	84,066
LYNX	Sat	52,108	50,090	54,818	56,131	54,741	54,713	54,807	54,655	54,503	54,761	59,002	57,042	54,781
SERVICES	Sun	29,653	28,101	28,262	30,414	30,598	30,758	30,312	31,281	31,734	32,694	33,967	32,653	30,869

#### **ROUTE RIDERSHIP REPORT**

							[]
							Change Oct 2007
		EX 2005 A					From FY 2007
Link No	Route	FY 2007 Average Monthly Ridership	Sep-2007	% Change from Sep 07 to Oct 07	Oct-2007	% Change From Previous Year	Average Monthly Ridership
	N Orange Ave./Altamonte Mall	16,657	15,469	9.2%	16,895	-0.1%	1.4%
2	Colonialtown	3,905	4,047	19.2%	4,823	12.2%	23.5%
3	Lake Margaret	18,703	18,425	12.8%	20,777	15.2%	11.1%
4	South U.S. 441/Kissimmee	152,966	152,632	6.7%	162,876	4.8%	6.5%
5	Lake George/Fort Gatlin	4,587	4,624	8.3%	5,007	6.5%	9.2%
<u>6</u> 7	Dixie Belle S. Orange Ave./Florida Mall	16,280 25,526	15,600 25,507	8.6% 10.8%	16,940 28,250	-3.3%	4.1% 10.7%
8	W. Oak Ridge Rd./Int'l Dr.	174,381	193,059	9.6%	28,230	28.1%	21.4%
9	N. Orange Ave./Rosemont	30,304	30,861	5.5%	32,558	0.0%	7.4%
10	East U.S. 192/St. Cloud	21,799	22,841	12.1%	25,609	12.3%	17.5%
	S. Orange Ave./OIA	33,788	34,088	11.6%	38,029	2.4%	12.6%
	Buenaventura Lks/Boggy Ck	7,409	7,388	13.8%	8,409	-13.3%	13.5%
13	University of Central Florida	33,886	35,681	9.3%	39,017	5.3%	15.1%
<u>14</u> 15	Princeton Street/Plymouth Apts. Curry Ford Rd./V.C.C. East	5,984 45,479	5,955 44,681	14.0% 13.2%	6,791 50,576	4.9%	13.5% 11.2%
15	College Park/The Meadows	10,005	10,318	15.2%	11,974	9.4%	19.7%
17	North U.S. 441/Apopka	50,906	48,355	13.2%	54,730	-1.2%	7.5%
18	S. Orange Ave./Kissimmee	37,854	36,815	15.6%	42,556	9.5%	12.4%
19	Richmond Heights	29,829	29,247	11.7%	32,669	0.3%	9.5%
20	Malibu/Pine Hills	66,345	61,972	9.9%	68,115	-4.3%	2.7%
200 204	Volusia Express Clermont Express	1,005	1,246	<u>17.7%</u> 9.7%	1,467	16.7% N/A	45.9% 42.7%
204	UCF/Downtown Orlando Late Night Shuttle	939	N/A	9.7% N/A	1,508 N/A	N/A N/A	-100.0%
	Carver Shores/Tangelo Park	84,144	80,366	4.1%	83,624	3.2%	-0.6%
22	Richmond Estates	26,363	24,536	12.4%	27,587	-1.9%	4.6%
23	Winter Park/Forest City	24,612	24,413	12.3%	27,425	5.1%	11.4%
24	Millenia	11,238	11,584	-0.7%	11,505	18.9%	2.4%
25 26	Silver Star Rd.	72,149	84,096	13.7%	95,583	26.7%	32.5%
26	Pleasant Hill Rd./Poinciana Plant St./Oakland	<u>17,047</u> 7,712	18,037 7,243	18.8% 11.7%	21,432 8,092	28.7%	25.7% 4.9%
27	E. Colonial Dr./Azalea Park	43,816	42,746	10.3%	47,148	2.4%	7.6%
29	E. Colonial Dr./Goldenrod	41,444	38,057	12.1%	42,679	-3.0%	3.0%
30	Colonial Dr. Crosstown	51,632	67,694	14.1%	77,256	44.2%	49.6%
300-305	Downtown Disney Direct	16,298	15,368	16.1%	17,846	-8.7%	9.5%
31	Lymmo	97,015	99,154	15.8%	114,798	24.4%	18.3%
<u>32</u> 33	Union Park/Bithlo Midway/Sanford Airport	4,786	4,432 2,909	21.6% 19.3%	5,388 3,471	4.2%	12.6% 31.4%
33	Sanford/Goldsboro	7,925	6,802	19.3%	8,118	-11.0%	2.4%
36	Lake Richmond	22,385	23,447	10.3%	25,855	1.5%	15.5%
37	Park Promenade Plaza/Florida Mall	69,425	64,372	7.1%	68,925	10.0%	-0.7%
38	Downtown Orlando/Int'l Dr.	16,024	13,917	26.7%	17,633	10.6%	10.0%
39	U.S. 17-92/Sanford	63,386	62,888	7.8%	67,764	-0.5%	6.9%
40	Americana/Universal Orlando	40,660	35,611	4.4%	37,161	0.5%	-8.6%
405 41	Apopka Circulator S.R. 436 Crosstown	2,996 127,446	8,210 131,089	1.6% 8.9%	8,339 142,818	N/A 11.8%	178.4% 12.1%
	UCF Alafaya/Waterford Lakes	2,589	6,432	14.0%	7,330	N/A	183.1%
42	International Dr./OIA	84,314	84,706	-4.9%	80,555	2.0%	-4.5%
43	Central Florida Pkwy.	13,813	14,241	18.1%	16,812	27.4%	21.7%
	Clarcona/Zellwood	16,615	15,100	6.8%	16,122	-14.4%	-3.0%
45	Lake Mary	4,924	5,240	-2.8%	5,093	13.7%	3.4%
	W. S.R. 46/Seminole Towne Ctr. Oviedo	13,925 4,259	13,525 4,239	6.9% 8.1%	14,453 4,581	0.1%	<u>3.8%</u> 7.6%
	W. Colonial Dr./Park Promenade	4,239	4,239	8.1% 15.9%	52,504	0.2%	7.6%
	W. Colonial Dr./Pine Hills	50,215	48,285	7.6%	51,947	-5.0%	3.4%
50	Downtown Orlando/Magic Kingdom	42,306	49,677	2.6%	50,968	22.8%	20.5%
51	Conway/OIA	33,840	33,077	17.1%	38,736	9.6%	14.5%
52	Pine Castle/Tradeport	5,590	5,273	24.2%	6,547	8.3%	17.1%
	Story Rd./Tildenville	8,859	7,819	19.1%	9,313	-4.3%	5.1%
	Old Winter Garden Rd. West U.S. 192/Orange Lake	14,185 43,455	10,955 40,750	17.7% -0.5%	12,897 40,546	-16.3% 15.2%	-9.1% -6.7%
	West U.S. 192/Magic Kingdom	43,435	40,730	-0.3%	40,348	28.7%	-0.7%
57	John Young Pkwy.	17,104	17,743	20.0%	21,288	37.1%	24.5%
58	Shingle Creek	2,254	2,003	10.1%	2,206	10.4%	-2.1%
99	Farebox Errors	17,677	14,326	19.9%	17,183	42.6%	-2.8%
Total		2,107,746	2,131,462	9.6%	2,336,194	10.3%	10.8%



# Monthly Report D: Marketing Report

То:	LYNX Board Of Directors
From:	Peggy Gies CHIEF MARKETING OFFICER Courtney Miller (Technical Contact) Deborah King (Technical Contact)
Phone:	407.841.2279 ext: 6020
Item Name:	Marketing Report, November & December 2007
Date:	1/24/2008

# **Advertising Sales**

ADVERTISING SALES	NOVEMBER 2007	DECEMBER 2007
Advertising Sales Revenue	\$221,331	\$212,254
Net Revenue to LYNX Fiscal Year to Date	\$422,923	\$635,177

# **Commuter Services**

COMMUTER CHOICE	TRANSPORTATION I	PROGRAM	
CARPOOL/VANPOOL INQUIRIES	NOVEMBER 2007	DECEMBER 2007	
Phone	55	60	
Internet	28	15	
Letters	35	100	
Matches	12	64	
VANPOOLS	NOVEMBER 2007	DECEMBER 2007	
Commuter Choice Vanpool Participants	749	691	
Total Revenue Miles YTD	113,661	189,035	
New Vanpools	0	0	
Returned Vanpools	2	0	
Current Vans in Service	59	59	
		Hewitt Associates (1)	
Dending Vonneel Interest	Hewitt Associates (1)	Duke Realty (2)	
Pending Vanpool Interest	Duke Realty (2)	Elmo Torres (1)	
		Royal Plaza Hotel (1)	
No. of Employers Contacted	44	17	
No. of Employees Contacted	738	330	
		Chase Credit Card Services	
		Insurance Offices of America	
Employer Program Presentations	Holiday Inn Sunspree METROPLAN Orlando Clean Air Team	Hyatt Regency- Orlando International Airport	
	i calli	Renaissance Hotel	
		Orange County Public School - Orlando Tech	

EMPLOYEE PRESENTATIONS						
NOVEMBER 2	2007	DECEMBER 2007				
Location	Participants	Location	Participants			
Disney 5 <sup>th</sup> Magic Kingdom Recycle Awareness Day Trade Show	200	Environmental Products & Services Disney Expo	200			
Universal Studios Green Fair	60	Northpoint Meet & Greet	10			
Renaissance Hotel Employee Appreciation Day	15	Westgate Resort Ocoee Call Center	20			
Westgate Resort Carpool Presentation	12	DECEMBER 2007 TOTAL	230			
NOVEMBER 2007 TOTAL	287					

OTHER BUSINESS PRESENTATIONS/MEETINGS							
NOVEMBER 2	007	<b>DECEMBER</b> 2	2007				
Location	Participants	Location	Participants				
Orlando Business Journal Downtown Update	400						
LYNX African American Chamber Procurement Seminar	16						
Orlando Chamber Leads Group	11						
NOVEMBER 2007 TOTAL	427	DECEMBER 2007 TOTAL	0				

### Partners

LYNX added the following employer programs:

• Hyatt Regency Hotel OIA – Guaranteed Ride Home

### **Commuter Services Events**

# Disney 5<sup>th</sup> Magic Kingdom Recycle Awareness Day Trade Show

LYNX representatives were invited to the Magic Kingdom to promote carpool, vanpool and the Disney Bus Pass program. LYNX representatives talked to over 200 employees and registered individuals for the bus pas program while at Disney.

#### Universal Studios Green Fair

LYNX exhibited at the Universal Studios Green Fair. Representatives talked with over 60 people about transportation benefits and the Universal Carpool, Guaranteed Ride Home, and Preferential Parking programs. LYNX also promoted the "Green is Universal" Campaign for Universal Orlando employees to try carpooling. The winner received a multitude of prizes from Universal. Over 20 people signed up to be matched for carpooling or vanpooling.

### Renaissance Hotel Employee Appreciation Day

LYNX participated in the Employee Appreciation Day for Renaissance Hotel employees. A LYNX representative spoke with over 15 individuals about carpooling, the Employer Bus Pass program, and Guaranteed Ride Home which was met with great enthusiasm. Individuals signed up for carpooling or vanpool. LYNX and Renaissance Hotel provided a paycheck stuffer to encourage additional employees to sign up for carpool or vanpool. Thirty-five employees have requested to be matched thus far.

#### Westgate Resort Carpool Presentation

Westgate Resorts invited LYNX to promote the Westgate Carpool, Preferential Parking and Guaranteed Ride Home programs. LYNX representatives successfully registered two carpool groups and four people to match for carpooling or vanpool.

#### Environmental Products and Services Disney Expo

LYNX participated in the Environmental Products and Services Expo for Disney cast members. A LYNX representative spoke with over 200 cast members. The Disney Pretax Benefit Bus Pass program was promoted to all employees. LYNX will continue working with Disney to develop their commuter program.

#### Northpoint Meet and Greet

Duke Realty has partnered with LYNX to provide and promote vanpool to the employees of tenants who lease space at the Northpoint Industrial Development Park in Seminole County. Duke and LYNX hosted a "meet and greet" for the tenants who matched for vanpool. LYNX and Duke Realty will continue promoting the program to Northpoint tenants.

#### Orlando Business Journal (OBJ) Downtown Update

LYNX was a sponsor of OBJ's Downtown Update. Transportation Benefits information was provided to 400 attendees from organizations in the downtown Orlando area. This sponsorship provided LYNX with the opportunity to network with an audience of individuals in one of our high-ridership areas.

## LYNX African American Chamber Procurement Seminar

LYNX hosted the "How To Do Business With LYNX" Procurement seminar at LYNX Central Station for members of the African American Chamber of Central Florida (AACCF). Representatives from LYNX and the AACCF were present to welcome guests, promote Procurement and Commuter Services and answer questions. The seminar was well promoted by the Chamber and its members. We anticipate conducting a similar program in 2008.

### Marketing

WEBSITE USAGE	NOVEMBER 2007	DECEMBER 2007
Average Hits Per Day	65,186	56,237
Average Users Per Day	1,899.27	1,674.74
Average Hits Per User	34.32	33.57
Average Time Spent on Site	8 minutes, 11 seconds	8 minutes, 5 seconds
Approximate Visits Per User	1.85	1.96
Total Page Hits	565,181	566,651
Total User Visits	56,978	51,917
Total Unique IP Addresses (visits)	30,693	26,466

### **Marketing Activities**

#### City of Orlando Veteran's Day Parade

November began with our participation in the City of Orlando's Annual Veteran's Day Parade in downtown Orlando. This year's bus design was not only a salute to military members but to their families and the Constitution.

#### Festival of Trees

LYNX Marketing showed our creative side by partnering with the Council of 101 and designing a tree for the "Festival of Trees" event at the Orlando Museum of Art. Employees and the Central Florida community were amazed at the beautiful holiday items throughout the Museum. The LYNX tree sold within an hour at the grand gala preview party.

#### Southern Ford Dealers Orlando Christmas Parade

Our 2007 Veterans bus made such an impression on the organizers of this parade that they requested our bus be included in their "Salute to the Military," a special part of the holiday celebration. Not only was our bus featured on local channel WRDQ 27 but was also seen nationally on Superstation WGN in Chicago.

#### Poinciana Christmas Parade

Santa needed a break so he let one of his elf operators take the 2007 LYNX Holiday bus over to the Poinciana Christmas Parade in December. It's reported that a good time was had by all.

#### Customer Service

Customer Service is provided through the call center (providing travel information), fare media sales and information, eligibility/certification section, customer relations, lost & found, LYNX customer ID programs and "How To Ride" presentations.

CALL CENTER DATA	NOVEMBER 2007	DECEMBER 2007
Amount of Calls	32,409	29,708
Call-Wait Time in Seconds	37	32

SALES & INFORMATION DATA	NOVEMBER 2007	DECEMBER 2007
Customers serviced through fixed route inquiries/sales	28,354	22,975
LYNX fare media sales	\$166,135	\$167,129

CUSTOMER SERVICE DATA	NOVEMBER 2007	DECEMBER 2007
Internet Inquiries	624	480
"How To Ride" presentations	3	3

CUSTOMER RELATIONS DATA	NOVEMBER 2007	DECEMBER 2007
Customers assisted by telephone, fax, one-on-one	2,263	2,311
Concerns/suggestions for Fixed Route (LYNX)	259	258
Compliments for Fixed Route/Road Rangers	25	36
Concerns/suggestions for Paratransit (MV)	87	95
Compliments for Paratransit	2	1

LOST & FOUND DATA	NOVEMBER 2007	DECEMBER 2007
Number of items recovered	591	592
% items returned to owners	30.6%	26.5%
Advantage IDs issued	90	61
Kids In School (KIS) & Senior IDs issued	28	10

# **Monthly Report E: Employee Travel Report**

To:LYNX Board Of DirectorsFrom:Linda Watson<br/>CHIEF EXECUTIVE OFFICER<br/>Blanche Sherman<br/>(Technical Contact)<br/>Kathy Dowell<br/>(Technical Contact)

Phone: 407.841.2279 ext: 6017

Item Name: Monthly Employee Travel Report

Date: 1/24/2008

Employee/ Department	Destination	Purpose	Departure and Return Dates	Estimated Agency Cost
William Hearndon Operations	Ft Myers	TD Nom Comm meeting	11/29/07	222
Joe Cheney Operations	Tampa, FL	State Contract Specification meeting	12/06/07	15
Linda Watson Executive	Captiva Island, FL	Community Leadership Conf.	01/18-01/20/08	1,536
Belind Balleras Grants	Atlanta, GA	FTA Region	01/08-01/09/08	517
Elvis Dovales Operations	Tampa, FL	2008 Roadeo Meeting	01/09/08	54
Gail Stewart Operations	Tampa, FL	State Roadeo Planning meeting	01/9/2008	-
Mira Bourova Planning	Tallahassee, FL	Steering Comm. Meeting	01/09-01/10/08	82
Thomas Walls Operations	South Daytona, FL	Transit System Security training	01/14-01/18/08	195
William Hearndon Access Lynx	Lakeland, FL	Human Svcs Trans. Summit	01/15/08	-
William Hearndon Access Lynx	Washington, DC	TMCC mid-project workshop	01/22-01/24/08	861*
Doug Jamison Planning	Washington, DC	TMCC mid-project workshop	01/23-01/24/08	888
Thomas Walls Operations	St Petersburg, FL	Transit Industrial Safety Managemen	t 02/4-02/07/08	585*
	*Grant Funded		Total	4,955

### **Monthly Report F: Planning Division Report**

То:	LYNX Board Of Directors
From:	Lisa Darnall CHIEF OPERATING OFFICER Jennifer Stults (Technical Contact) Doug Jamison (Technical Contact) Sue Masselink (Technical Contact)
Phone:	407.841.2279 ext: 6036
Item Name:	Planning Report
Date:	1/24/2008

#### Coordination

The Florida Department of Transportation conducted their annual site visit with LYNX staff on December 17th regarding ongoing projects with the District.

LYNX, the Florida Department of Transportation, the City of Orlando, developers, and others continued meeting and discussions of the LYNX Central Station Commuter Rail Station.

LYNX staff provided information for upcoming capital requests to Congressman Mica's office during a recent visit.

#### **Developments of Regional Impact (DRIs)**

Staff has attended informational meetings or commented on the following projects:

- Florida Hospital Health Village Response to Comments City of Orlando
- Fountainhead DRI Notice of Proposed Change City of Kissimmee
- Lake Brian DRI Transportation Rebuttal Orange County
- Orlando Fashion Square Mall City of Orlando
- Reunion Resort and Spa Transportation Methodology City of Kissimmee
- Secret Promise DRI Request for Additional Information Lake County

#### FlexBus

The consultant team continues to negotiate station agreements with property owners to place kiosks and shelters on their property at FlexBus stops. The interlocal agreement remains under review by legal counsel in Altamonte Springs.

## **Geography Network**

There were 1,273 hits in November on the Geography Network.

There were 1,203 hits in December on the Geography Network.

### **Geographic Information Systems (GIS)**

LYNX applied for a grant under the National Spatial Data Infrastructure Cooperative Agreements Program (NSDI CAP) program for FY 2008. This is a cooperative project with the Central Florida GIS Steering Committee under the direction of LYNX acting as the Grant Manager. The project is to update GIS structure data types for use in emergency planning and response in the East Central Florida region. Data will include information related to shelters, public schools, county administrative facilities, city halls, hospitals, tourist attractions, fire stations, police departments, sheriff facilities, emergency operating centers and other major public facilities. Ready access to the data will be provided through the Central Florida GIS Clearing House, providing first steps toward statewide GIS data sharing and integration.

The updates with connection to LYNX's new web site were published at Orange County's INFO-Map application.

LYNX's GIS Analyst – Mira Bourova attended the National GIS in Transit Conference organized by CUTR Institute at USF, November 6 – 8 in Tampa, FL. This conference brought together GIS professionals from the around the country, working on transit related applications and data. Mrs. Bourova presented LYNX's approach of utilizing available data for improving the service and amenities information – her presentation Utilizing APC Data collection for Validation of LYNX Bus Stop Information discussed utilizing an output data from LYNX Automated Passenger Counter System to visualize the areas with problems in bus stop data accuracy and improving the bus stop location information.

Mira Bourova attended TBEST training provided by Florida DOT. The training took place on November 9, 2007 at the FDOT District 7 offices in Tampa, Florida. This training is designed to prepare technical professionals on the use of the Transit Boardings Estimating Simulation Tool (TBEST) in support of transit service planning. It is anticipated that most Florida transit properties will be using TBEST to support their Transit Development Plan (TDP) preparation.

#### Grants

The Florida Department of Transportation (FDOT) has advised that they will revisit LYNX' application in the Spring for Transportation Regional Incentive Program (TRIP) funds for FYs 2009/10 and 2010/11. LYNX' application request was for 25 buses and 10 minibuses, including vehicles for Disney service, Winter Garden Village, SR 434 service, Altamonte FlexBus, and other various services. FDOT did award funding for four additional buses under the TRIP program in FY2008/09 for Commuter Rail feeder bus services.

METROPLAN ORLANDO's selection committee for RFP 2008-04 for the Orlando Urban Area Job Access & Reverse Commute (JARC) and New Freedom Program (NFP) federal funds met on December 11, 2007 for evaluation of proposals submitted. The sole response to the RFP was by LYNX. The selection committee found the proposal meets the requirements of the RFP and is recommending award of the contract to LYNX.

## Intelligent Transportation Systems (ITS)

LYNX has teamed with the Minnesota Valley Transit Authority and the University of Minnesota to respond to the Federal Transit Administration's request for proposal for the "Demonstration of Vehicle Assist and Automation (VAA) Applications for Bus-Based, Full-Size Public Transit Vehicles". If successful, the LYNX team will deploy and demonstrate the utilization of Global Positioning Satellite (GPS) enabled technology to assist bus operators in maintaining safe operations in narrow lanes and supplemental LIght Detection And Raging (LIDAR) sensors for precision docking and side collision avoidance. Precision docking allows the bus to stop with both doors within two inches or less of the curb, similar to rail cars, to speed up the boarding process. This project is designed to demonstrate the technology and to collect information on the costs of deployment and the associated benefits. It is expected that the Federal Transit Administration will award the project to the successful applicant in April 2008 with an expected deployment in revenue service during 2009.

# Model Orlando Regionally Efficient - Travel Management Coordination Center (MORE-TMCC)

Staff met with Citrus Connection, Polk County Transit Services, and the consultants to review the Systems Requirements document prior to submission to the Federal Transit Administration at the end of the month. This deliverable sets the requirements that must be met to accomplish the vision of providing a centralized system for all human service transportation. Staff was joined by a representative from Polk County Transit Services for a mid-project review with the Federal Transit Administration and representatives from the other seven project sites in Washington, D.C.

#### National Transit Database (NTD)

Staff has completed National Transit Database reporting for motorbus for FY07, and met with auditors. There may be future follow up items, pending FTA and auditor review.

#### Requests

- 27 Requests for information related to facilities park & ride lots, shelters, bus stops, and related amenities
- 9 GIS requests
- 30 Customer Concerns
- 8 Service-related requests
- 38 Requests for general information, including ridership, surveys and more
- 7 Nip-Its

### Service

Efforts are underway to prepare for the systemwide bus operator bid to pick work for the March 30, 2008 service change. This includes realigning service in Seminole County to reduce interlined routes and address the elimination of Link 33.

Staff continues work on data collection and mapping analysis for the system efficiency analysis. The 20 new Automated Passenger Counters (APCs) have been installed on buses, along with upgraded antennas and base station equipment at the LYNX Operations Center. Software upgrades and enhanced reporting capabilities related to APCs have also been completed. Staff is performing quality control checks to ensure that all old and new equipment are compatible, integrated, and working properly together. Staff also developed a maintenance plan for this equipment.

### **Shelters and Related Passenger Amenities**

LYNX Planning staff is in the process of procuring shelters from our contractor and obtaining site-specific installation costs for the annual shelter installation allotment. Work orders will then be issued to begin this year's installations throughout our service area. Additionally, Atlantic Housing has provided funding for two shelters as a result of a development order with the City of Orlando for an apartment complex.

In addition, staff has been coordinating and working on a number of large scale shelter related projects. A request for proposals is being prepared for release for the installation of a seven bay super stop to be constructed by October 2008. Staff has assisted Orange County staff with the shelter needs for a short time-line project at the Canadian Court SuperStop. Other coordination continues of the enhancement of the Florida Mall SuperStop, installation of special themed shelters at Sea World, and shelter design and site location for other locations.